

# Your utility bill 2017

Find your 2017 utility rates at  
[www.minneapolismn.gov/utilitybilling](http://www.minneapolismn.gov/utilitybilling)  
or call 311.

With your Minneapolis utilities, you get efficient, high quality services for a **great value**. Your **tap water** is clean and safe and has won taste tests against bottled water. Your **garbage and recycling pickup** comes with extras; for instance, Minneapolis collects electronics, appliances, mattresses and organics. You might not be aware of how much we have underground, but the City is constantly maintaining and improving more than **1,300 miles of systems** that help control flooding and manage more than 60 million gallons of wastewater a day.



Your tap water is a great value and a valuable resource. Find out ways to conserve this resource and **save money** on your utility bill.

[www.minneapolismn.gov/publicworks/water/water\\_conservation-resources](http://www.minneapolismn.gov/publicworks/water/water_conservation-resources)



Minneapolis Treasury Operations  
Call 311 or 612-673-3000 or visit  
[www.minneapolismn.gov](http://www.minneapolismn.gov)

If you have questions about your utility bill, call 311. If you need this material translated or in an alternative format, please call 311.



## Sign up to get your utility bill online

Once you **sign up**, you won't get your paper bill in the mail anymore; you will get an email showing you how to see your bill online.

## Options to pay your utility bill

Sign up to **pay your bill automatically**. Save time and postage and avoid late payments by paying automatically from your checking account, savings account or credit card. Automatic payment is a safe and convenient way to pay your monthly utility bill.

Find more information at 612-673-1114 or  
**[www.minneapolismn.gov/utilitybilling](http://www.minneapolismn.gov/utilitybilling)**.

## Other payment options:

- ◆ **Your bank:** Use your bank's online bill paying service to pay your City of Minneapolis utility bill.
- ◆ **Pay online:** Visit [www.minneapolismn.gov/utilitybilling](http://www.minneapolismn.gov/utilitybilling) anytime to pay by credit card or check.
- ◆ Pay by **telephone** anytime with a credit card or check at 612-673-1114.
- ◆ **Mail** payments to Minneapolis Finance Department, PO Box 77028, Minneapolis MN 55480-7728.
- ◆ Pay **in person** 8 a.m.-4 p.m. Monday through Friday (*except national holidays*) at Room 200, Public Service Center, 250 S. Fourth St.

**[www.minneapolismn.gov/utilitybilling](http://www.minneapolismn.gov/utilitybilling)**  
is **24-hour service** for

- ◆ Account billing.
- ◆ Payment and use history.
- ◆ Requesting service.
- ◆ And more.