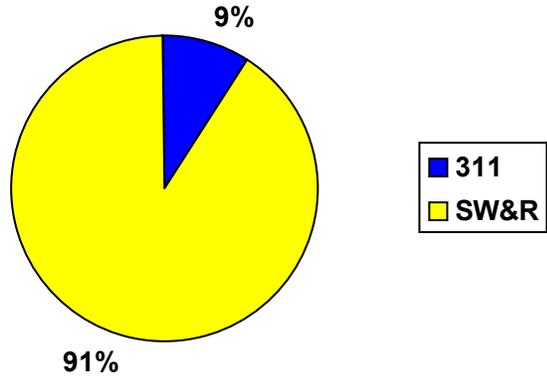




**Solid Waste & Recycling Graffiti Summary**  
**1/1/2012 through 1/31/2012**

During this time period Solid Waste & Recycling processed 1109 graffiti cases.

**Graffiti Initial Case Entry**

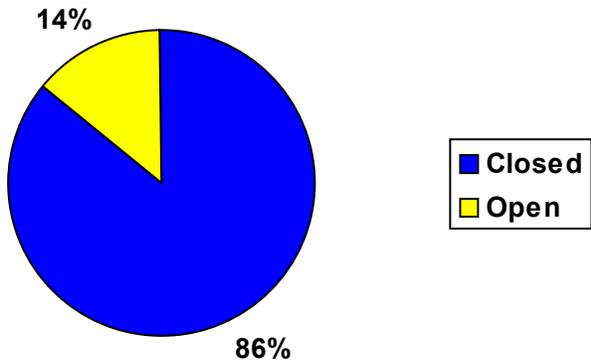


Name	Number of Cases
311	105
SW&R	1004

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

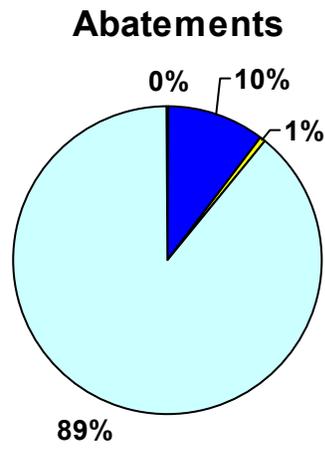
**Open or Closed**



Status	Count
Closed	952
Open	157

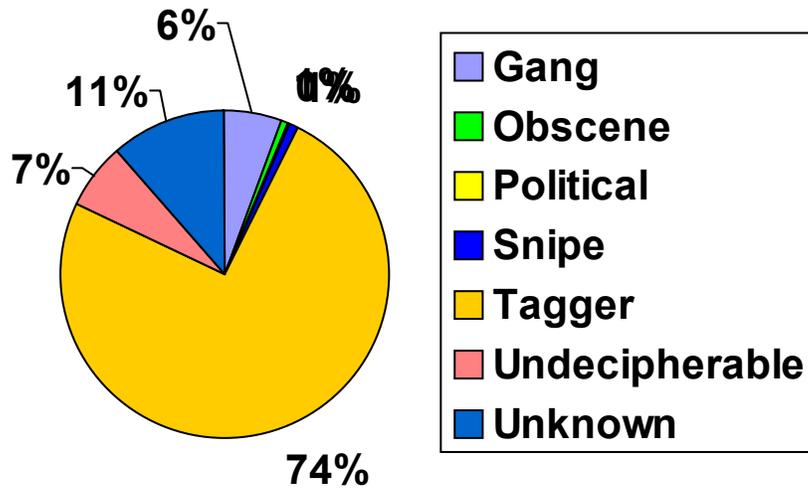
Open cases are awaiting abatement information from the responsible party.

**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	711	88.99%
PW - Bridge	81	10.14%
PW - Traffic	4	0.50%
Other	3	0.38%

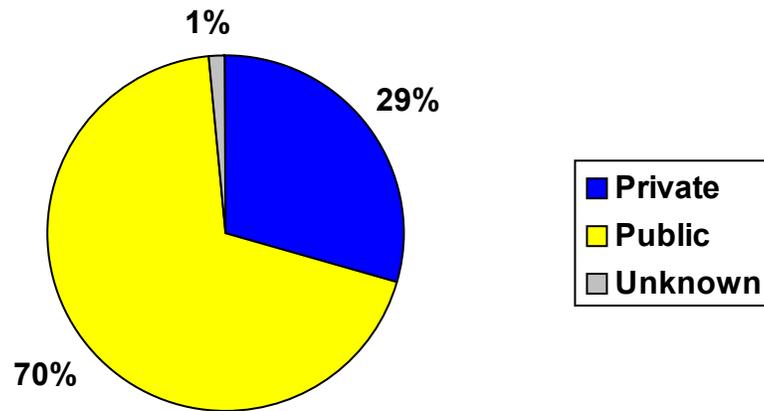
### Graffiti Type Summary



Type	Case Count
Gang	64
Obscene	8
Political	3
Snipe	9
Tagger	824
Indecipherable	74
Unknown	127
<b>Total</b>	<b>1109</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	326
Public	767
Unknown	16

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	45	2
Photo Taken	131	4
Updated/Notice Sent	137	4
Letter Sent	32	4
Compliance Check	177	13
Normal Abatement	66	22
Blitz Abatement	733	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	154	65
Abated	2	797
Already Removed	0	78
Duplicate	1	3
Not Found	0	2
Unenforceable	0	7
<b>Total</b>	<b>157</b>	<b>952</b>

**Grand Total 1109**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	2	0	2
CBS Outdoor, Inc.	0	3	3
CPED	0	1	1
Inspections	1	0	1
Minneapolis Park Board	0	3	3
Minneapolis Public Schools	0	2	2
MNDOT	0	1	1
Public Works - Streets	0	1	1
PW - Bridge	2	85	87
PW - Solid Waste and Recycling	152	794	946
PW - Traffic	0	22	22
U.S. Bench Company	0	1	1
Unknown	0	39	39
<b>Total</b>	<b>157</b>	<b>952</b>	<b>1109</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Whittier	20	75
Central	13	57
Phillips West	11	30
Cedar Riverside	8	47
East Phillips	8	27
Hawthorne	8	18
Folwell	6	3
Jordan	5	7
Lyndale	5	8
Steven's Square - Loring	5	33

Neighborhood	Closed	Open
Loring Park	76	1
Whittier	75	20
Central	57	13
Cedar Riverside	47	8
Seward	45	2
Steven's Square - Loring	33	5
North Loop	32	2
Marcy Holmes	32	3
Como	32	3
Phillips West	30	11

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	95
Loring Park	77
Central	70
Cedar Riverside	55
Seward	47
Phillips West	41
Steven's Square - Loring	38
Marcy Holmes	35
East Phillips	35
Como	35

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	3	0	0	0	0	3
Audubon Park	1	0	0	0	2	3
Bancroft	5	0	0	1	0	6
Beltrami	3	0	0	1	0	4
Bottineau	1	0	0	0	0	1
Bryant	4	1	0	0	2	7
Bryn - Mawr	0	0	0	0	1	1
Camden Industrial	0	0	0	1	0	1
CARAG	5	0	0	0	1	6
Cedar - Isles - Dean	1	0	0	1	0	2
Cedar Riverside	44	0	0	6	5	55
Central	54	6	0	5	5	70
Cleveland	1	1	0	1	0	3
Columbia Park	1	0	0	0	1	2
Como	24	0	0	9	2	35
Cooper	1	0	0	0	0	1
Corcoran	8	0	0	1	2	11
Diamond Lake	6	1	1	2	2	12
Downtown East	13	0	0	1	0	14
Downtown West	10	0	0	6	3	19
East Harriet	2	0	0	0	0	2
East Isles	3	0	0	0	1	4
East Phillips	25	4	1	3	2	35
ECCO	1	0	0	0	0	1
Elliot Park	18	0	0	2	2	22
Ericsson	0	0	0	1	0	1
Folwell	6	2	0	0	1	9
Hale	1	0	0	0	0	1
Harrison	12	0	1	1	1	15
Hawthorne	15	7	0	2	2	26
Hiawatha	2	1	0	0	0	3
Holland	0	0	0	4	0	4
Howe	9	2	1	1	3	16

Jordan	8	2	0	1	1	12
Keewaydin	1	0	0	0	0	1
King Field	2	1	0	1	3	7
Lind - Bohanon	0	0	1	0	0	1
Linden Hills	1	0	0	2	0	3
Logan Park	7	0	0	2	1	10
Longfellow	11	2	0	1	1	15
Loring Park	67	0	0	3	7	77
Lowry Hill	11	0	0	4	3	18
Lowry Hill East	19	0	0	4	3	26
Lyndale	9	2	0	2	0	13
Lynnhurst	0	0	0	3	2	5
Marcy Holmes	19	0	0	13	3	35
Marshall Terrace	0	1	0	0	0	1
McKinley	2	0	0	1	1	4
Mid - City Industrial	1	0	0	1	0	2
Midtown Phillips	8	1	0	1	0	10
Morris Park	1	0	0	0	0	1
Near - North	18	0	0	3	1	22
Neighborhood Data Missing	5	0	0	0	0	5
Nicollet Island - East Bank	18	0	0	1	1	20
North Loop	31	0	0	2	1	34
Northeast Park	12	0	0	0	2	14
Northrop	3	0	0	0	0	3
Page	1	0	0	0	0	1
Phillips West	33	7	0	0	1	41
Powderhorn Park	19	1	0	3	1	24
Prospect Park - East River	7	0	0	2	2	11
Regina	4	0	0	0	0	4
Seward	40	1	0	5	1	47
Sheridan	5	0	0	1	1	7
St. Anthony East	13	0	0	0	1	14
St. Anthony West	2	0	0	0	1	3
Standish	4	3	1	0	0	8
Steven's Square - Loring H	31	0	0	1	6	38

Sumner - Glenwood	12	0	0	0	0	12
Tangletown	3	0	0	5	2	10
University of Minnesota	1	0	0	1	0	2
Ventura Village	19	0	0	3	2	24
Waite Park	5	0	0	0	0	5
Webber - Camden	3	2	0	0	2	7
Wenonah	1	0	0	1	0	2
Whittier	80	8	1	1	5	95
Willard - Hay	3	7	1	2	0	13
Windom	1	0	0	0	0	1
Windom Park	4	1	0	0	1	6