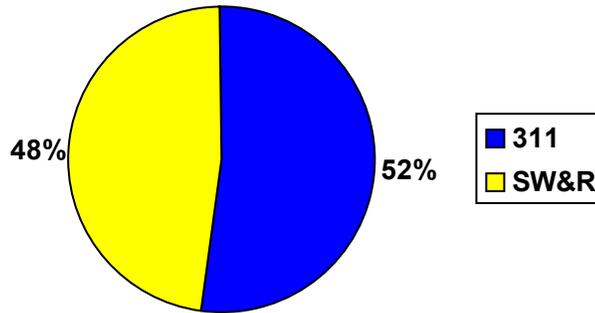




**Solid Waste & Recycling Graffiti Summary**  
**1/3/2011 through 12/31/2011**

During this time period Solid Waste & Recycling processed 8083 graffiti cases.

**Graffiti Initial Case Entry**

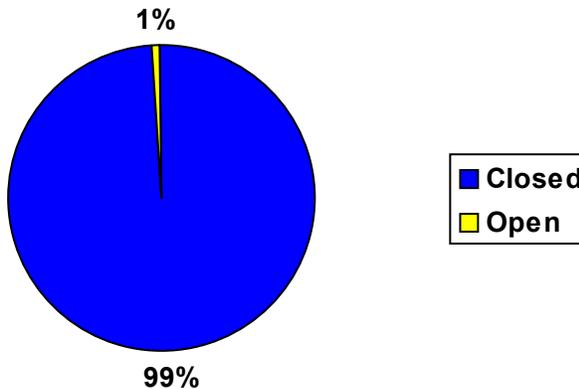


Name	Number of Cases
311	4191
SW&R	3892

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

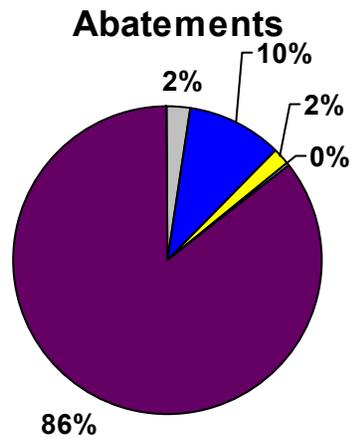


Status	Count
Closed	8010
Open	73

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

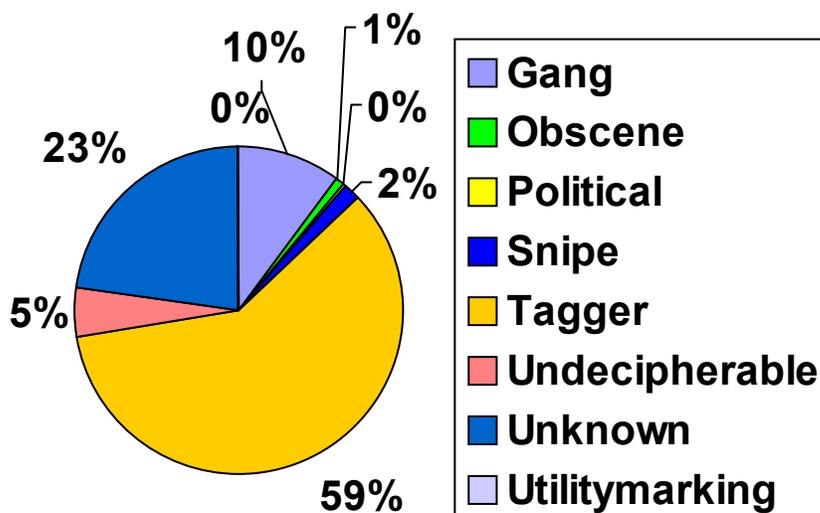
**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	3236	85.68%
PW - Bridge	378	10.01%
Other	94	2.49%
PW - Traffic	68	1.80%
Sani-Masters	1	0.03%

**Graffiti Type Summary:**

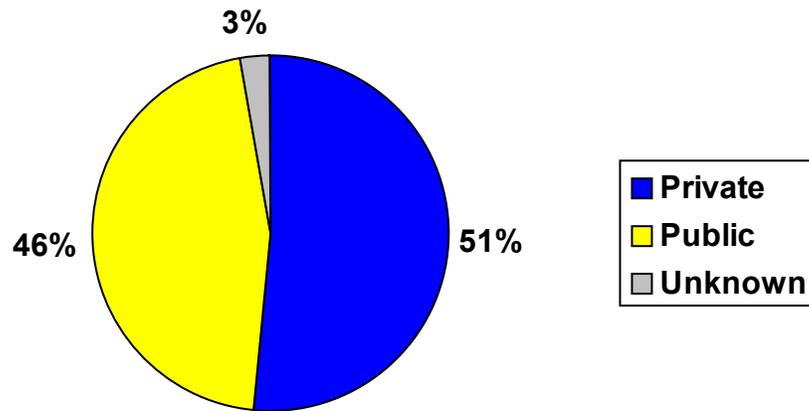
**Graffiti Type Summary**



Type	Case Count
Gang	836
Obscene	64
Political	23
Snipe	136
Tagger	4784
Indecipherable	398
Unknown	1840
Utilitymarking	2
<b>Total</b>	<b>8083</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	4159
Public	3704
Unknown	220

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	1196	3
Photo Taken	4409	5
Updated/Notice Sent	3873	6
Letter Sent	1008	6
Compliance Check	1831	16
Normal Abatement	2257	12
Blitz Abatement	1520	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
Not Found	0	148
graffitiunenforceable	0	70
graffitiduplicate	0	75
Already Removed	0	1991
Abated	2	3775
* No Resolution Code	71	1951
<b>Total</b>	<b>73</b>	<b>8010</b>
<b>Grand Total</b>	<b>8083</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

Agency	Graffiti Status		
	Open	Closed	Total
CPED	0	4	4
Minneapolis Property Services	0	2	2
Minneapolis Park Board	0	70	70
Metro Transit	0	18	18
LRT	0	5	5
Inspections	0	24	24
Hwy Tech	0	1	1
Hennepin County Regional Railroad Author	0	3	3
No Agency Assigned	1	6	7
Dick's Sanitation	0	3	3
MNDOT	1	46	47
CP Rail	0	4	4
CBS Outdoor, Inc.	0	42	42
Burlington Northern/Santa Fe	0	8	8
Boone Trucking	0	1	1
BFI	0	1	1
Aspen	0	2	2
Allied Waste	0	14	14
Hennepin County Maintenance Division	0	11	11
Randy's Sanitation	0	3	3
Weller Disposal	0	2	2
Water - East Yard	0	2	2
Waste Management	0	23	23
Veolia Environmental Services	0	4	4
US Postal Service	0	13	13
Unknown	2	1259	1261
Univeral Outdoor Advertising	0	10	10
Minneapolis Public Schools	0	10	10
Sani-Masters	0	1	1
Minnesota Commercial Railway Company	0	1	1
QWest	0	1	1

Quality Contracting	0	2	2
PW - Traffic	0	362	362
PW - Solid Waste and Recycling	68	5293	5361
PW - Bridge	1	506	507
Public Works - Streets	0	7	7
Mobile Washer	0	215	215
Xcel Energy	0	2	2
U.S. Bench Company	0	29	29
<b>Total</b>	<b>73</b>	<b>8010</b>	<b>8083</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	8	716
Powderhorn Park	7	343
Central	6	445
Midtown Phillips	5	181
Harrison	3	58
Loring Park	3	196
Marcy Holmes	3	396
Ventura Village	3	133
Willard - Hay	2	69
Windom	2	20

Neighborhood	Closed	Open
Whittier	716	8
Central	445	6
Marcy Holmes	396	3
Powderhorn Park	343	7
Lowry Hill East	288	0
Longfellow	255	1
Howe	246	0
Como	228	2
East Phillips	221	2
Lyndale	204	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	724
Central	451
Marcy Holmes	399
Powderhorn Park	350
Lowry Hill East	288
Longfellow	256
Howe	246
Como	230
East Phillips	223
Lyndale	204

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	3	2	0	9	4	18
Audubon Park	18	6	1	12	2	39
Bancroft	38	49	0	18	9	114
Beltrami	14	0	0	7	4	25
Bottineau	28	4	0	5	5	42
Bryant	23	11	0	5	7	46
Bryn - Mawr	15	0	1	17	0	33
Camden Industrial	3	0	1	5	0	9
CARAG	78	0	1	21	18	118
Cedar - Isles - Dean	8	2	0	6	2	18
Cedar Riverside	112	0	0	30	9	151
Central	244	125	2	44	36	451
Cleveland	17	2	0	1	7	27
Columbia Park	19	0	1	12	1	33
Como	164	0	3	41	22	230
Cooper	118	6	0	46	16	186
Corcoran	56	39	0	20	23	138
Diamond Lake	3	6	1	7	2	19
Downtown East	41	0	0	12	3	56
Downtown West	67	0	1	62	12	142
East Harriet	10	1	1	13	3	28
East Isles	56	0	0	10	6	72
East Phillips	121	50	3	32	17	223
ECCO	35	0	0	13	2	50
Elliot Park	90	0	0	12	6	108
Ericsson	25	3	0	8	4	40
Field	10	0	0	6	4	20
Folwell	9	7	0	3	1	20
Fulton	17	1	1	14	7	40
Hale	2	0	0	2	0	4
Harrison	40	8	0	9	4	61
Hawthorne	27	13	2	7	10	59
Hiawatha	52	0	0	31	11	94

Holland	54	4	3	14	5	80
Howe	161	10	1	60	14	246
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	53	30	1	25	11	120
Keewaydin	14	2	0	2	3	21
Kenny	3	0	0	3	1	7
Kenwood	3	0	0	4	1	8
King Field	44	12	2	20	9	87
Lind - Bohanon	3	4	1	4	3	15
Linden Hills	21	1	0	11	6	39
Logan Park	65	3	0	21	5	94
Longfellow	153	14	2	71	16	256
Loring Park	133	1	0	44	21	199
Lowry Hill	25	0	0	10	6	41
Lowry Hill East	197	1	2	65	23	288
Lyndale	99	33	3	50	19	204
Lynnhurst	8	0	0	4	3	15
Marcy Holmes	282	0	3	89	25	399
Marshall Terrace	18	25	3	21	1	68
McKinley	6	2	2	6	5	21
Mid - City Industrial	18	2	0	4	3	27
Midtown Phillips	82	63	1	31	9	186
Minnehaha	27	0	0	8	2	37
Morris Park	13	0	0	7	2	22
Near - North	55	4	2	5	15	81
Neighborhood Data Missing	31	5	0	13	0	49
Nicollet Island - East Bank	95	0	0	19	9	123
North Loop	93	1	0	18	8	120
Northeast Park	25	0	0	6	2	33
Northrop	13	4	0	12	5	34
Page	5	0	0	1	1	7
Phillips West	65	4	0	23	5	97
Powderhorn Park	165	106	1	40	38	350
Prospect Park - East River	58	1	0	36	9	104
Regina	8	3	0	4	3	18

Seward	79	1	5	40	13	138
Sheridan	37	1	0	8	7	53
Shingle Creek	6	5	2	8	1	22
St. Anthony East	49	0	0	9	3	61
St. Anthony West	47	0	0	7	8	62
Standish	60	47	3	41	17	168
Steven's Square - Loring H	77	0	2	23	7	109
Stevens Square - Loring He	1	0	0	0	0	1
Sumner - Glenwood	8	1	0	1	0	10
Tangletown	39	2	0	26	8	75
University of Minnesota	66	0	0	29	8	103
Ventura Village	98	2	1	24	11	136
Victory	10	8	1	6	2	27
Waite Park	13	0	0	7	2	22
Webber - Camden	19	3	1	5	2	30
Wenonah	7	0	0	6	1	14
West Calhoun	1	0	0	0	0	1
Whittier	456	74	2	132	60	724
Willard - Hay	28	16	1	17	9	71
Windom	9	5	0	4	4	22
Windom Park	16	1	0	4	2	23