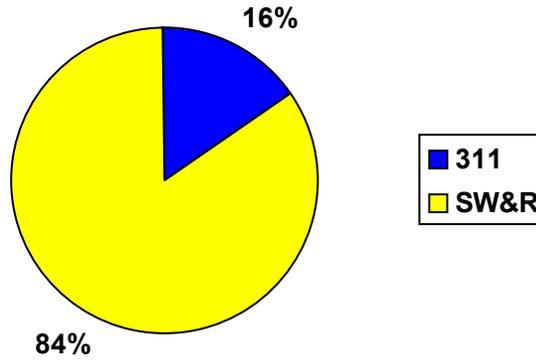




**Solid Waste & Recycling Graffiti Summary**  
**2/1/2012 through 2/29/2012**

During this time period Solid Waste & Recycling processed 921 graffiti cases.

**Graffiti Initial Case Entry**

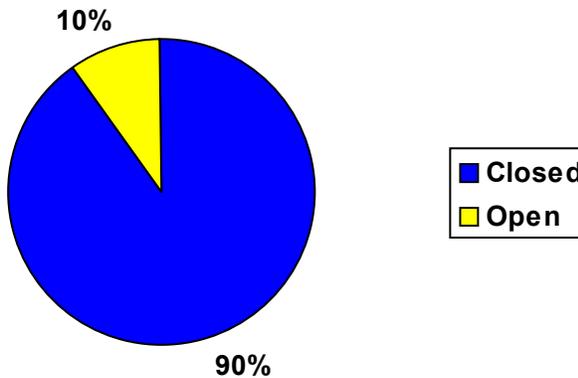


Name	Number of Cases
311	143
SW&R	778

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



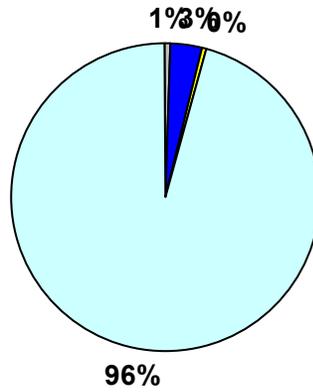
Status	Count
Closed	831
Open	90

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

**Abatement Summary:**

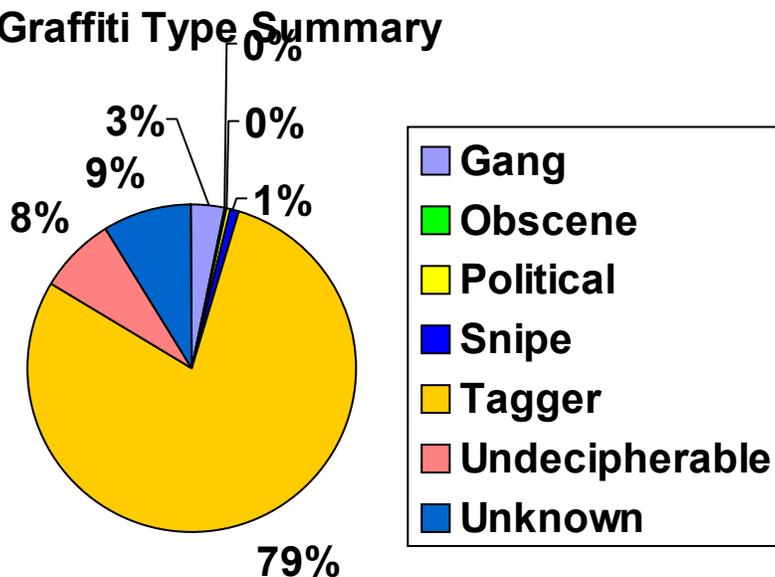
**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	574	95.67%
PW - Bridge	20	3.33%
Other	4	0.67%
PW - Traffic	2	0.33%

**Graffiti Type Summary:**

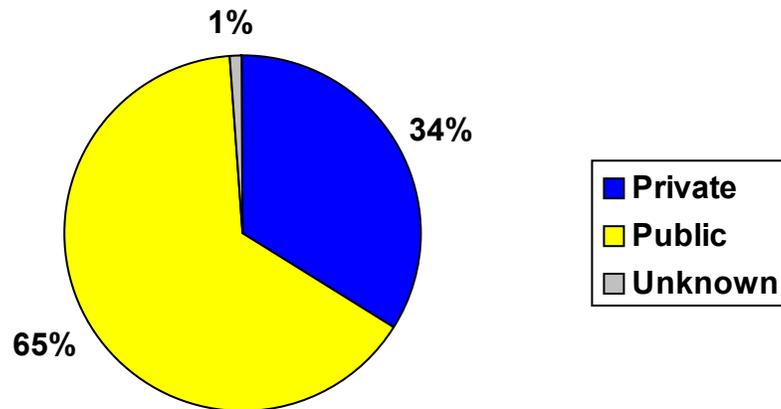
**Graffiti Type Summary**



Type	Case Count
Gang	30
Obscene	3
Political	2
Snipe	8
Tagger	726
Indecipherable	71
Unknown	81
<b>Total</b>	<b>921</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	312
Public	598
Unknown	11

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	43	2
Photo Taken	187	9
Updated/Notice Sent	178	4
Letter Sent	62	4
Compliance Check	164	13
Normal Abatement	85	4
Blitz Abatement	515	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
Not Found	0	6
graffitiunenforceable	0	6
graffitiduplicate	0	5
Already Removed	2	81
Abated	1	598
* No Resolution Code	87	135
<b>Total</b>	<b>90</b>	<b>831</b>

**Grand Total                    921**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
Public Works - Streets	0	1	1
Aspen	0	1	1
CBS Outdoor, Inc.	1	4	5
Hennepin County Maintenance Division	0	1	1
Hennepin County Regional Railroad Author	0	1	1
Inspections	0	2	2
Metro Transit	0	1	1
Allied Waste	0	1	1
MNDOT	0	1	1
Waste Management	0	3	3
PW - Bridge	2	24	26
PW - Solid Waste and Recycling	84	684	768
PW - Traffic	2	51	53
Randy's Sanitation	0	1	1
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	0	1	1
Unknown	1	52	53
Minneapolis Park Board	0	1	1
<b>Total</b>	<b>90</b>	<b>831</b>	<b>921</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Whittier	11	93
Midtown Phillips	7	19
Powderhorn Park	6	50
Marcy Holmes	5	70
Seward	5	50
Hawthorne	3	5
Logan Park	3	9
Lyndale	3	16
Phillips West	3	10
Steven's Square - Loring	3	12

Neighborhood	Closed	Open
Whittier	93	11
Marcy Holmes	70	5
Central	51	3
Seward	50	5
Powderhorn Park	50	6
East Phillips	32	3
Ventura Village	30	0
Cedar Riverside	30	1
Holland	22	1
Elliot Park	19	2

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	104
Marcy Holmes	75
Powderhorn Park	56
Seward	55
Central	54
East Phillips	35
Cedar Riverside	31
Ventura Village	30
Midtown Phillips	26
Holland	23

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	2	0	0	0	1	3
Bancroft	1	0	0	0	0	1
Beltrami	4	0	0	0	0	4
Bottineau	2	1	0	0	0	3
Bryant	1	0	0	0	1	2
Bryn - Mawr	2	0	0	0	0	2
CARAG	13	0	0	2	1	16
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	26	0	0	2	3	31
Central	43	0	2	6	3	54
Cleveland	1	0	0	0	0	1
Columbia Park	1	0	0	0	0	1
Como	10	0	0	3	1	14
Cooper	7	0	0	1	4	12
Corcoran	13	1	0	0	3	17
Diamond Lake	1	0	0	0	0	1
Downtown East	1	0	0	1	0	2
Downtown West	1	0	0	7	1	9
East Harriet	1	0	0	0	0	1
East Isles	4	0	0	0	1	5
East Phillips	25	5	0	2	3	35
ECCO	3	0	0	1	0	4
Elliot Park	21	0	0	0	0	21
Ericsson	4	0	0	0	0	4
Folwell	0	0	0	0	1	1
Fulton	1	0	0	0	0	1
Hale	1	0	0	0	0	1
Harrison	1	0	0	1	0	2
Hawthorne	2	6	0	0	0	8
Hiawatha	2	0	0	0	0	2
Holland	22	0	0	1	0	23
Howe	6	0	0	2	0	8
Jordan	6	1	0	0	0	7

Keewaydin	3	0	0	0	1	4
King Field	11	0	0	0	3	14
Logan Park	7	1	0	0	4	12
Longfellow	15	1	0	1	1	18
Loring Park	19	0	0	1	1	21
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	18	0	0	1	1	20
Lyndale	11	3	0	3	2	19
Lynnhurst	0	0	0	0	2	2
Marcy Holmes	55	0	0	10	10	75
Marshall Terrace	0	0	0	1	1	2
McKinley	0	1	0	0	0	1
Mid - City Industrial	11	0	0	0	2	13
Midtown Phillips	22	2	0	0	2	26
Minnehaha	5	0	0	0	0	5
Morris Park	3	0	0	0	1	4
Near - North	1	2	0	1	2	6
Nicollet Island - East Bank	14	0	0	0	2	16
North Loop	4	0	0	0	1	5
Northeast Park	2	0	0	0	1	3
Northrop	1	0	0	1	0	2
Page	1	0	0	0	0	1
Phillips West	11	0	0	1	1	13
Powderhorn Park	44	5	0	3	4	56
Prospect Park - East River	4	0	0	2	0	6
Regina	4	0	0	1	0	5
Seward	45	0	0	5	5	55
Sheridan	4	0	0	0	1	5
St. Anthony East	3	0	0	0	1	4
St. Anthony West	14	0	0	0	1	15
Standish	11	0	0	1	0	12
Steven's Square - Loring H	13	0	0	1	1	15
Sumner - Glenwood	0	0	0	0	1	1
Tangletown	2	0	0	0	1	3
University of Minnesota	6	0	0	0	2	8

Ventura Village	24	0	0	4	2	30
Victory	2	0	0	0	2	4
Waite Park	0	0	0	0	1	1
Webber - Camden	2	0	0	0	0	2
Wenonah	5	0	1	0	0	6
West Calhoun	1	0	0	0	0	1
Whittier	93	0	0	1	10	104
Willard - Hay	1	1	0	1	1	4
Windom Park	4	0	0	0	0	4