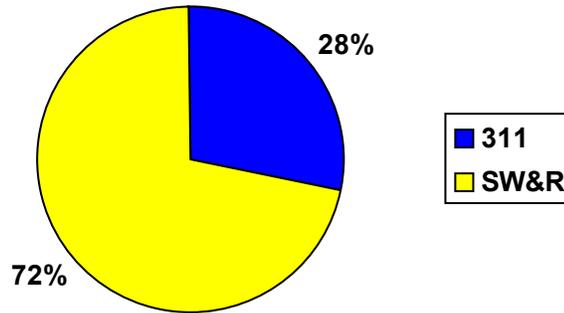




**Solid Waste & Recycling Graffiti Summary**  
**3/1/2012 through 3/31/2012**

During this time period Solid Waste & Recycling processed 688 graffiti cases.

**Graffiti Initial Case Entry**

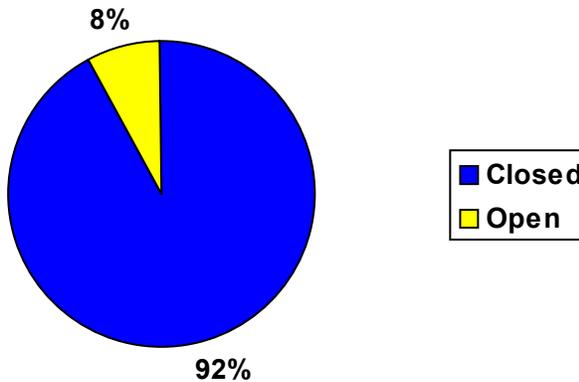


Name	Number of Cases
311	195
SW&R	493

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**

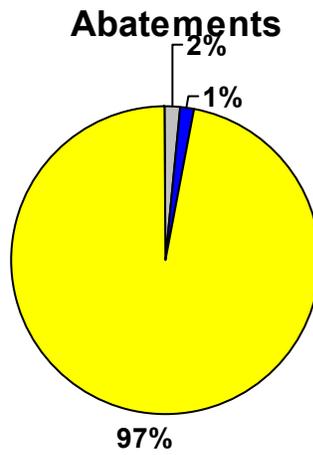


Status	Count
Closed	634
Open	54

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

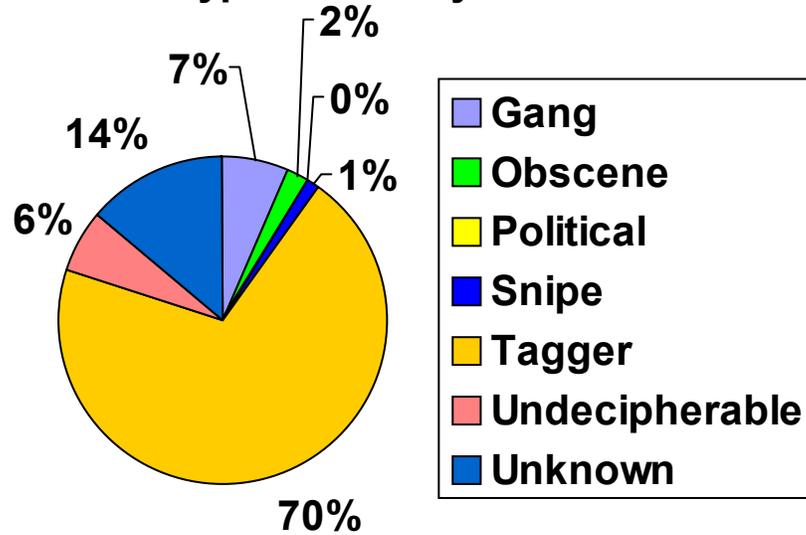
**Abatement Summary:**



Agency Name	Count	% of Total
SWR - Clean City	327	97.03%
Other	6	1.78%
PW - Bridge	4	1.19%

**Graffiti Type Summary:**

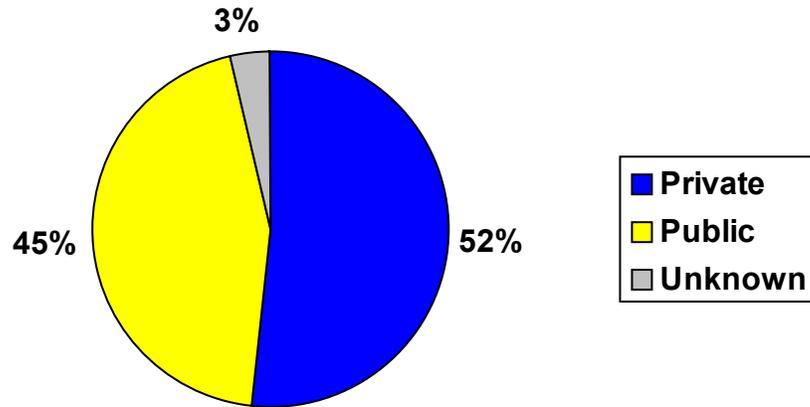
**Graffiti Type Summary**



Type	Case Count
Gang	46
Obscene	15
Political	1
Snipe	7
Tagger	481
Indecipherable	43
Unknown	95
<b>Total</b>	<b>688</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	355
Public	309
Unknown	24

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	82	1
Photo Taken	297	5
Updated/Notice Sent	272	6
Letter Sent	66	5
Compliance Check	158	12
Normal Abatement	168	5
Blitz Abatement	169	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	54	129
Abated	0	337
Already Removed	0	138
graffitiduplicate	0	9
graffitiduplicate,graffitiunenforceable	0	1
graffitiunenforceable	0	7
Not Found	0	13
<b>Total</b>	<b>54</b>	<b>634</b>
<b>Grand Total</b>	<b>688</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	2	0	2
Burlington Northern/Santa Fe	0	4	4
CBS Outdoor, Inc.	0	4	4
Hennepin County Maintenance Division	0	2	2
Inspections	0	3	3
LRT	0	2	2
Metro Transit	0	1	1
Minneapolis Park Board	0	10	10
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MNDOT	0	6	6
PW - Bridge	0	16	16
PW - Solid Waste and Recycling	45	469	514
PW - Traffic	5	34	39
Randy's Sanitation	0	1	1
Univeral Outdoor Advertising	0	1	1
Unknown	2	78	80
Waste Management	0	1	1
<b>Total</b>	<b>54</b>	<b>634</b>	<b>688</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Whittier	8	53
Powderhorn Park	6	27
Lowry Hill East	4	22
Central	3	28
Howe	3	8
Longfellow	3	23
Midtown Phillips	2	6
Steven's Square - Loring	2	18
Ventura Village	2	6
Windom	2	6

Neighborhood	Closed	Open
Whittier	53	8
Como	41	2
Seward	40	1
Central	28	3
Powderhorn Park	27	6
Longfellow	23	3
Lowry Hill East	22	4
Cedar Riverside	20	1
Corcoran	19	0
Steven's Square - Loring	18	2

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	61
Como	43
Seward	41
Powderhorn Park	33
Central	31
Lowry Hill East	26
Longfellow	26
Cedar Riverside	21
Steven's Square - Loring	20
Corcoran	19

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	1	0	2
Bancroft	2	0	2	0	0	4
Bottineau	1	0	0	0	0	1
Bryant	5	0	0	0	1	6
Bryn - Mawr	0	0	0	1	0	1
CARAG	3	0	0	0	1	4
Cedar Riverside	17	0	0	3	1	21
Central	10	12	1	5	3	31
Cleveland	7	0	0	4	2	13
Columbia Park	4	0	0	0	0	4
Como	36	0	1	4	2	43
Cooper	2	0	0	1	0	3
Corcoran	16	1	1	0	1	19
Downtown East	1	0	0	0	0	1
Downtown West	4	0	0	3	3	10
East Harriet	3	0	0	0	0	3
East Isles	3	0	0	1	0	4
East Phillips	10	5	0	2	1	18
ECCO	3	0	0	1	2	6
Elliot Park	5	0	0	1	0	6
Ericsson	2	1	0	1	0	4
Field	3	1	0	0	0	4
Folwell	4	4	1	0	0	9
Fulton	1	0	0	0	0	1
Harrison	4	0	0	2	0	6
Hawthorne	2	2	0	3	0	7
Hiawatha	1	0	0	0	0	1
Holland	1	0	0	0	0	1
Howe	7	0	0	2	2	11
Jordan	6	2	2	0	2	12
Keewaydin	0	0	0	0	1	1
Kenwood	4	0	1	0	0	5
King Field	8	1	0	1	0	10

Lind - Bohanon	1	0	1	0	2	4
Linden Hills	4	1	0	0	0	5
Logan Park	5	0	0	0	0	5
Longfellow	20	0	0	5	1	26
Loring Park	7	0	0	0	1	8
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	21	0	0	4	1	26
Lyndale	8	0	0	0	1	9
Lynnhurst	3	0	0	1	0	4
Marcy Holmes	12	0	0	4	3	19
McKinley	1	0	0	0	0	1
Mid - City Industrial	7	0	0	0	1	8
Midtown Phillips	8	0	0	0	0	8
Minnehaha	1	0	0	0	1	2
Near - North	1	1	0	1	1	4
Neighborhood Data Missing	0	0	0	1	0	1
Nicollet Island - East Bank	11	0	0	3	1	15
North Loop	1	0	0	1	0	2
Northeast Park	2	0	0	1	0	3
Phillips West	10	0	2	0	1	13
Powderhorn Park	20	9	0	1	3	33
Prospect Park - East River	9	0	1	2	2	14
Regina	2	0	0	0	0	2
Seward	35	1	0	3	2	41
Sheridan	9	0	0	1	1	11
St. Anthony East	4	0	0	0	1	5
St. Anthony West	3	0	0	0	1	4
Standish	4	0	0	1	1	6
Steven's Square - Loring H	15	0	0	2	3	20
Tangletown	0	0	0	0	1	1
University of Minnesota	5	0	0	3	0	8
Ventura Village	6	0	0	1	1	8
Victory	3	0	0	0	0	3
Webber - Camden	4	2	0	0	1	7
Wenonah	0	0	1	2	0	3

Whittier	49	1	0	5	6	61
Willard - Hay	4	1	1	3	4	13
Windom	5	1	0	1	1	8
Windom Park	4	0	0	0	0	4