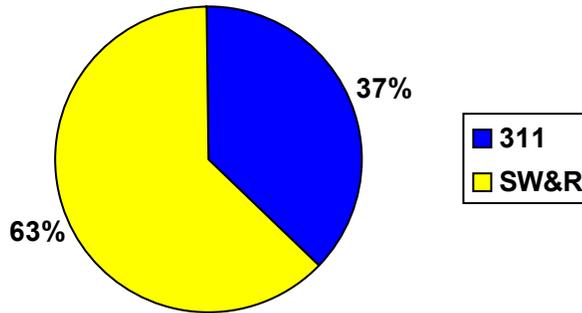




Solid Waste & Recycling Graffiti Summary
5/1/2012 through 5/31/2012

During this time period Solid Waste & Recycling processed 795 graffiti cases.

Graffiti Initial Case Entry

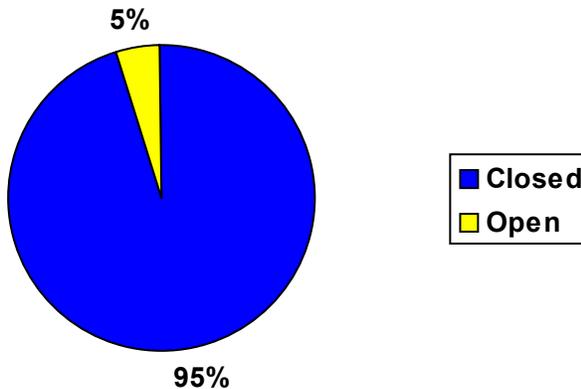


Name	Number of Cases
311	295
SW&R	500

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



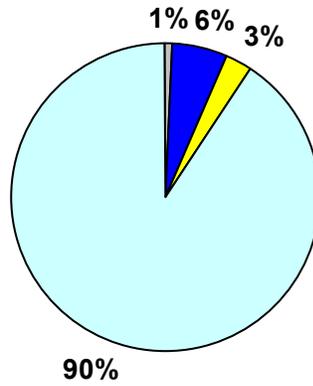
Status	Count
Closed	757
Open	38

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

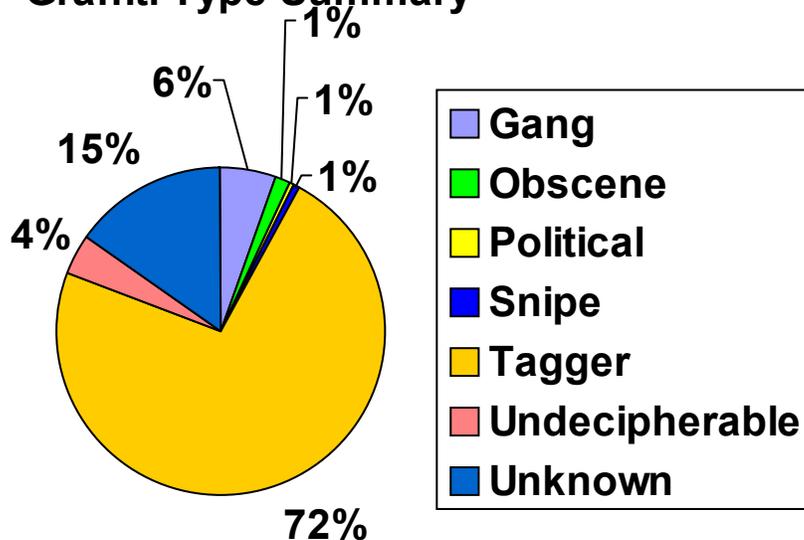
Abatements



Agency Name	Count	% of Total
SWR - Clean City	469	90.54%
PW - Bridge	29	5.60%
PW - Traffic	15	2.90%
Other	5	0.97%

Graffiti Type Summary:

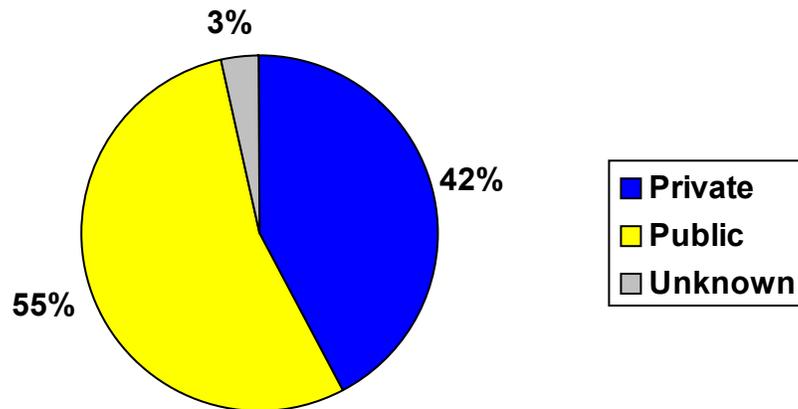
Graffiti Type Summary



Type	Case Count
Gang	45
Obscene	10
Political	5
Snipe	4
Tagger	579
Indecipherable	31
Unknown	121
Total	795

Property Type for All Cases:

Public or Private Property



Property	Count
Private	335
Public	434
Unknown	26

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	69	2
Photo Taken	353	3
Updated/Notice Sent	349	5
Letter Sent	64	4
Compliance Check	111	12
Normal Abatement	243	11
Blitz Abatement	275	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	34	105
Abated	4	514
Already Removed	0	119
graffitiduplicate	0	9
graffitiunenforceable	0	3
Not Found	0	7
Total	38	757
Grand Total	795	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
Aspen	0	1	1
CBS Outdoor, Inc.	0	3	3
Dick's Sanitation	0	1	1
Hennepin County Regional Railroad Author	0	1	1
Minneapolis Park Board	0	9	9
Minneapolis Public Schools	0	2	2
MNDOT	0	5	5
PW - Bridge	0	38	38
PW - Solid Waste and Recycling	32	565	597
PW - Traffic	0	35	35
Randy's Sanitation	0	1	1
U.S. Bench Company	0	1	1
Univeral Outdoor Advertising	1	0	1
Unknown	5	93	98
Waste Management	0	2	2
Total	38	757	795

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Lowry Hill East	4	41
Central	3	48
Whittier	3	53
Howe	2	3
Jordan	2	7
Keewaydin	2	2
Loring Park	2	25
Phillips West	2	15
Powderhorn Park	2	15
Steven's Square - Loring	2	17

Neighborhood	Closed	Open
Whittier	53	3
Central	48	3
Lowry Hill East	41	4
Marcy Holmes	35	0
Corcoran	32	0
East Phillips	29	0
Loring Park	25	2
Linden Hills	25	1
Seward	19	0
Como	17	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	56
Central	51
Lowry Hill East	45
Marcy Holmes	35
Corcoran	32
East Phillips	29
Loring Park	27
Linden Hills	26
Steven's Square - Loring	19
Seward	19

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Audubon Park	1	0	0	0	0	1
Bancroft	1	5	0	2	0	8
Beltrami	2	0	0	0	0	2
Bottineau	7	0	0	0	1	8
Bryant	8	0	0	0	0	8
Bryn - Mawr	3	0	0	1	0	4
Camden Industrial	2	0	0	1	0	3
CARAG	9	0	0	4	0	13
Cedar - Isles - Dean	2	0	0	0	0	2
Cedar Riverside	9	0	0	1	0	10
Central	40	2	1	2	6	51
Cleveland	2	0	0	1	0	3
Columbia Park	6	0	0	1	0	7
Como	14	0	0	3	1	18
Cooper	4	0	0	1	0	5
Corcoran	13	6	1	8	4	32
Diamond Lake	2	2	0	0	2	6
Downtown East	1	0	0	0	0	1
Downtown West	4	0	0	3	0	7
East Harriet	3	2	0	0	0	5
East Isles	5	0	1	3	1	10
East Phillips	20	0	0	7	2	29
ECCO	8	0	0	1	1	10
Elliot Park	7	0	0	1	0	8
Ericsson	1	2	0	0	0	3
Field	8	0	0	3	1	12
Folwell	2	2	0	2	0	6
Fulton	3	4	2	3	1	13
Hale	1	0	0	0	0	1
Harrison	5	0	0	0	0	5
Hawthorne	1	1	0	0	0	2
Hiawatha	3	0	0	1	0	4

Holland	15	1	0	1	0	17
Howe	4	0	0	0	1	5
Jordan	2	3	1	0	3	9
Keewaydin	2	0	0	2	0	4
King Field	9	0	1	2	1	13
Lind - Bohanon	2	0	0	0	1	3
Linden Hills	21	1	0	3	1	26
Logan Park	3	0	0	1	0	4
Longfellow	6	0	0	0	1	7
Loring Park	20	0	0	5	2	27
Lowry Hill East	40	0	0	4	1	45
Lyndale	10	1	0	2	4	17
Marcy Holmes	27	0	0	5	3	35
Marshall Terrace	2	0	0	0	1	3
McKinley	1	2	0	0	1	4
Midtown Phillips	2	0	0	1	0	3
Minnehaha	3	0	0	1	0	4
Near - North	2	1	0	0	0	3
Nicollet Island - East Bank	9	0	0	0	0	9
Northeast Park	8	0	0	0	0	8
Northrop	4	2	0	2	0	8
Page	7	0	0	1	0	8
Phillips West	13	0	0	4	0	17
Powderhorn Park	11	2	0	4	0	17
Prospect Park - East River	12	0	0	1	0	13
Regina	3	0	0	1	2	6
Seward	19	0	0	0	0	19
Sheridan	13	0	0	0	2	15
Shingle Creek	0	0	0	0	1	1
St. Anthony East	2	0	0	0	0	2
St. Anthony West	2	0	0	0	0	2
Standish	8	4	0	6	0	18
Steven's Square - Loring H	17	0	0	2	0	19
Tangletown	10	1	0	2	0	13
University of Minnesota	5	0	0	4	0	9

Ventura Village	7	0	0	1	1	9
Waite Park	1	0	1	0	0	2
Webber - Camden	4	0	0	0	0	4
Wenonah	6	1	1	0	0	8
Whittier	45	0	1	9	1	56
Windom	4	0	0	1	0	5