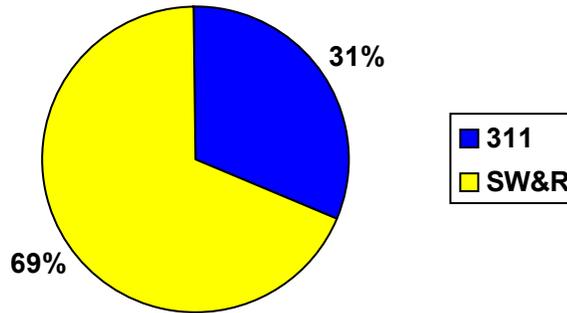




**Solid Waste & Recycling Graffiti Summary**  
**6/1/2012 through 6/29/2012**

During this time period Solid Waste & Recycling processed 727 graffiti cases.

**Graffiti Initial Case Entry**

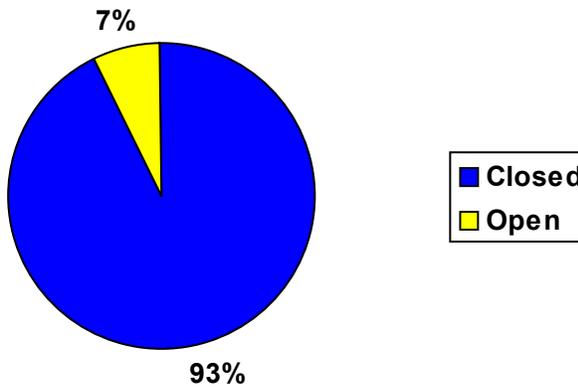


Name	Number of Cases
311	229
SW&R	498

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



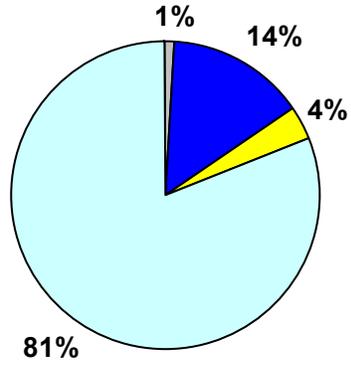
Status	Count
Closed	674
Open	53

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

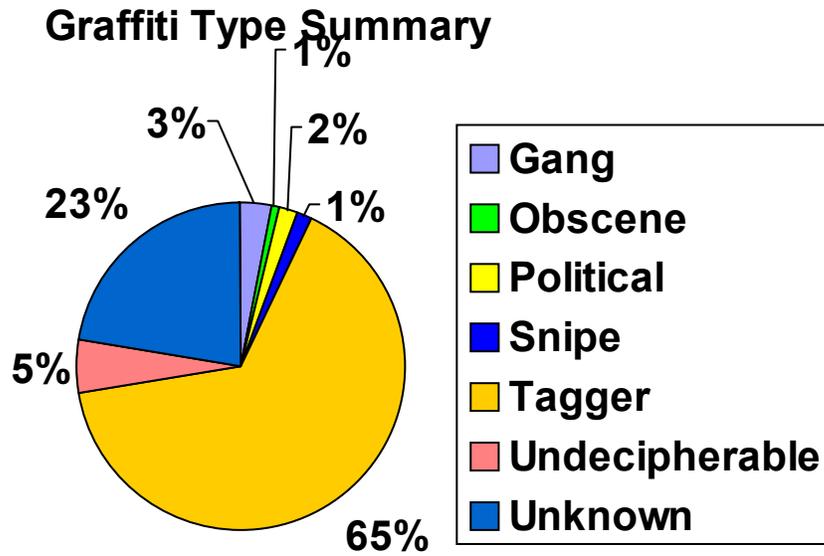
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	371	80.83%
PW - Bridge	66	14.38%
PW - Traffic	17	3.70%
Other	5	1.09%

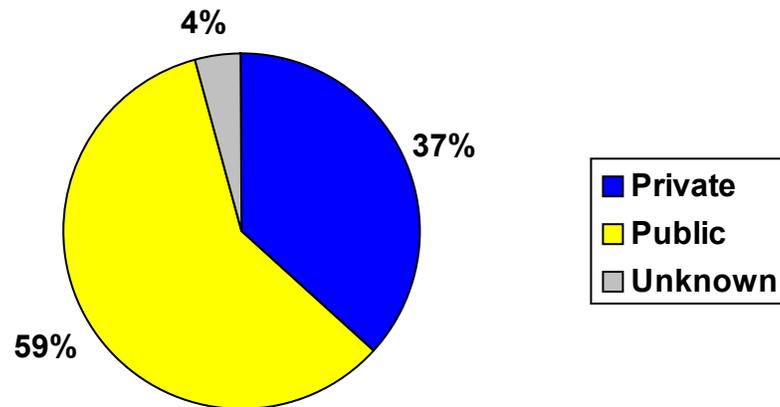
**Graffiti Type Summary:**



Type	Case Count
Gang	22
Obscene	6
Political	15
Snipe	10
Tagger	473
Indecipherable	37
Unknown	164
<b>Total</b>	<b>727</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	267
Public	429
Unknown	31

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	58	1
Photo Taken	303	3
Updated/Notice Sent	293	6
Letter Sent	60	6
Compliance Check	97	15
Normal Abatement	200	8
Blitz Abatement	259	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	50	99
Abated	3	456
Already Removed	0	103
graffitiduplicate	0	3
graffitiunenforceable	0	6
Not Found	0	7
<b>Total</b>	<b>53</b>	<b>674</b>
<b>Grand Total</b>	<b>727</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.  
No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Allied Waste	0	2	2
CBS Outdoor, Inc.	0	1	1
CPED	0	1	1
Dick's Sanitation	0	1	1
Metro Transit	0	1	1
Minneapolis Park Board	1	18	19
MNDOT	0	7	7
PW - Bridge	0	75	75
PW - Solid Waste and Recycling	45	455	500
PW - Traffic	1	46	47
U.S. Bench Company	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	6	63	69
<b>Total</b>	<b>53</b>	<b>674</b>	<b>727</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Lowry Hill East	5	46
Whittier	5	34
Elliot Park	3	8
Linden Hills	3	18
Longfellow	3	10
Como	2	17
Fulton	2	6
Lyndale	2	7
Nicollet Island - East Bank	2	5
Powderhorn Park	2	29

Neighborhood	Closed	Open
Lowry Hill East	46	5
Central	38	2
Whittier	34	5
Powderhorn Park	29	2
Corcoran	24	1
Midtown Phillips	21	0
Cedar Riverside	20	2
Marcy Holmes	18	1
Linden Hills	18	3
Como	17	2

**Top 10 Number of Total Cases**

Neighborhood	Cases
Lowry Hill East	51
Central	40
Whittier	39
Powderhorn Park	31
Corcoran	25
Cedar Riverside	22
Midtown Phillips	21
Linden Hills	21
Marcy Holmes	19
Como	19

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	1	2
Bancroft	4	0	0	0	0	4
Beltrami	0	0	0	2	0	2
Bottineau	2	0	0	0	1	3
Bryant	5	0	0	0	0	5
Bryn - Mawr	3	0	0	1	0	4
Camden Industrial	0	0	0	2	0	2
CARAG	9	0	0	2	2	13
Cedar - Isles - Dean	5	0	0	1	0	6
Cedar Riverside	9	0	0	11	2	22
Central	26	3	1	6	4	40
Cleveland	1	0	0	0	0	1
Columbia Park	2	0	0	2	0	4
Como	13	0	0	5	1	19
Cooper	7	1	0	8	1	17
Corcoran	22	1	0	1	1	25
Diamond Lake	10	0	0	2	0	12
Downtown East	2	0	0	1	1	4
Downtown West	6	0	0	8	0	14
East Harriet	11	0	0	1	0	12
East Isles	0	0	0	2	0	2
East Phillips	13	0	0	1	3	17
ECCO	1	0	0	0	0	1
Elliot Park	6	0	0	4	1	11
Ericsson	7	0	1	4	0	12
Field	2	0	0	3	0	5
Folwell	2	0	0	0	1	3
Fulton	3	0	0	2	3	8
Hale	1	0	0	0	0	1
Harrison	6	0	0	0	0	6
Hawthorne	0	2	0	0	0	2
Hiawatha	3	0	0	0	0	3
Holland	3	0	0	4	1	8

Howe	9	2	0	1	2	14
Humboldt Industrial Area	0	0	0	1	0	1
Jordan	4	1	0	1	1	7
Keewaydin	11	0	0	0	4	15
Kenwood	1	0	0	0	0	1
King Field	6	5	0	0	1	12
Linden Hills	13	0	2	3	3	21
Logan Park	3	0	0	1	1	5
Longfellow	8	0	1	2	2	13
Loring Park	11	0	0	3	2	16
Lowry Hill	1	0	0	1	1	3
Lowry Hill East	38	0	0	5	8	51
Lyndale	6	0	0	2	1	9
Lynnhurst	3	0	0	0	1	4
Marcy Holmes	9	0	0	9	1	19
Marshall Terrace	1	0	0	0	0	1
Midtown Phillips	14	3	0	2	2	21
Minnehaha	6	0	0	2	2	10
Morris Park	2	0	0	0	1	3
Near - North	0	0	0	1	1	2
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	3	0	0	3	1	7
North Loop	1	0	0	1	0	2
Northrop	2	1	0	1	0	4
Page	1	0	0	0	0	1
Phillips West	9	0	0	3	0	12
Powderhorn Park	27	1	0	1	2	31
Prospect Park - East River	2	0	0	6	0	8
Regina	1	0	0	0	1	2
Seward	7	0	0	3	0	10
Sheridan	5	0	0	0	0	5
Shingle Creek	1	0	0	0	0	1
St. Anthony East	1	0	0	0	0	1
St. Anthony West	6	0	0	0	1	7
Standish	3	1	1	1	0	6

Steven's Square - Loring H	5	0	0	0	0	5
Sumner - Glenwood	0	0	0	0	1	1
Tangletown	3	0	0	3	2	8
University of Minnesota	7	0	0	8	0	15
Ventura Village	11	0	0	6	1	18
Webber - Camden	5	0	0	1	0	6
Wenonah	3	0	0	1	3	7
West Calhoun	1	0	0	1	0	2
Whittier	31	0	0	6	2	39
Willard - Hay	1	0	0	1	1	3
Windom	5	0	0	0	0	5
Windom Park	0	1	0	1	0	2