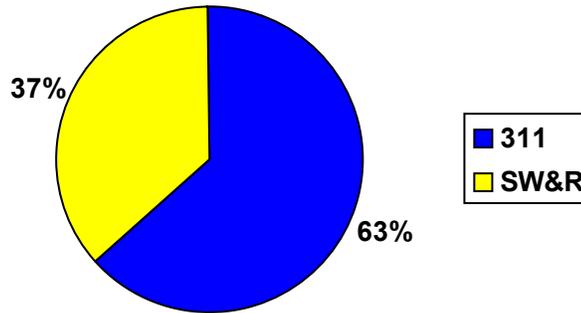




Solid Waste & Recycling Graffiti Summary
8/1/2012 through 8/31/2012

During this time period Solid Waste & Recycling processed 892 graffiti cases.

Graffiti Initial Case Entry

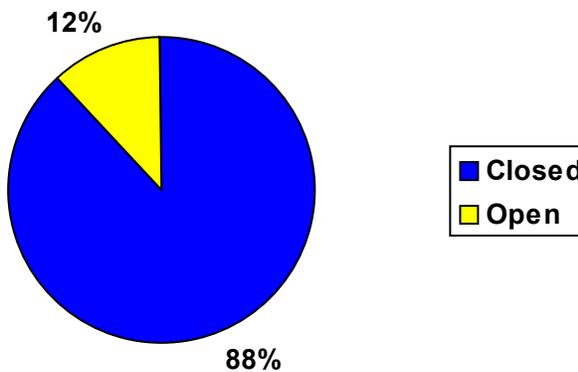


Name	Number of Cases
311	563
SW&R	329

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

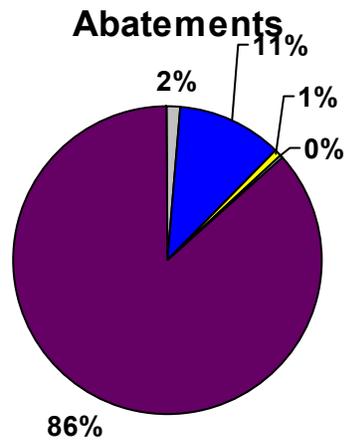


Status	Count
Closed	786
Open	106

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

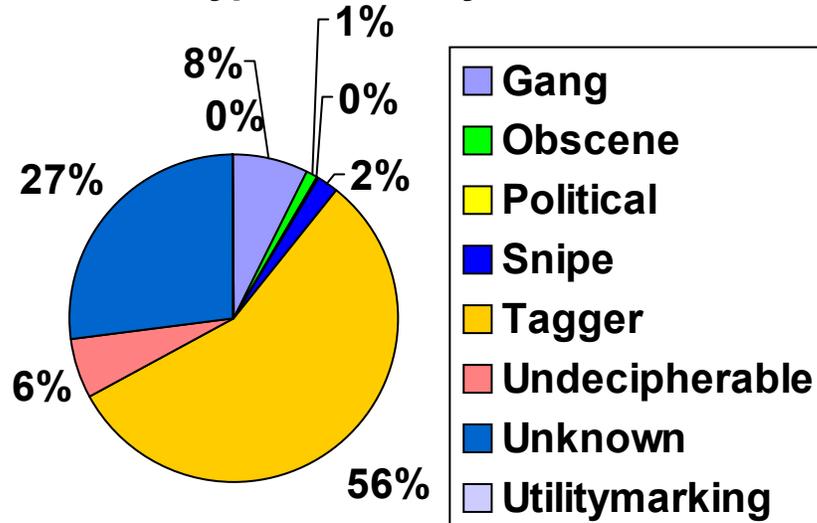
Abatement Summary:



Agency Name	Count	% of Total
SWR - Clean City	397	86.49%
PW - Bridge	51	11.11%
Other	7	1.53%
PW - Traffic	3	0.65%
Sani-Masters	1	0.22%

Graffiti Type Summary:

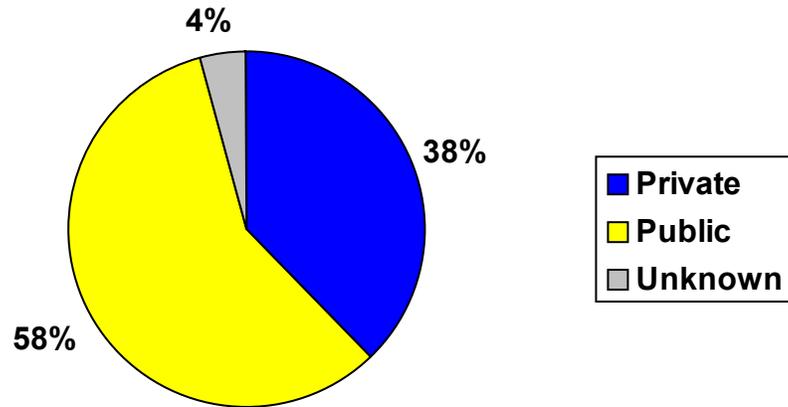
Graffiti Type Summary



Type	Case Count
Gang	68
Obscene	8
Political	3
Snipe	18
Tagger	501
Indecipherable	50
Unknown	243
Utilitymarking	1
Total	892

Property Type for All Cases:

Public or Private Property



Property	Count
Private	336
Public	519
Unknown	37

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	271	4
Photo Taken	549	8
Updated/Notice Sent	488	9
Letter Sent	61	8
Compliance Check	94	12
Normal Abatement	334	9
Blitz Abatement	125	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	96	161
Abated	6	453
Already Removed	3	145
graffitiduplicate	0	9
graffitiunenforceable	1	3
Not Found	0	15
Total	106	786

Grand Total 892

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	1	2
Allied Waste	0	2	2
CBS Outdoor, Inc.	0	6	6
CP Rail	1	1	2
Hwy Tech	0	2	2
Inspections	1	1	2
Minneapolis Park Board	0	6	6
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MNDOT	0	4	4
PW - Bridge	1	59	60
PW - Solid Waste and Recycling	89	505	594
PW - Traffic	4	67	71
Sani-Masters	0	1	1
U.S. Bench Company	0	2	2
Universal Outdoor Advertising	0	1	1
Unknown	9	124	133
Waste Management	0	1	1
Xcel Energy	0	1	1
Total	106	786	892

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	21	58
Cedar Riverside	9	35
Central	9	28
Ventura Village	9	150
Lowry Hill East	6	18
Steven's Square - Loring	5	18
Loring Park	4	16
Standish	4	22
Lyndale	3	13
Midtown Phillips	3	60

Neighborhood	Closed	Open
Ventura Village	150	9
Midtown Phillips	60	3
Whittier	58	21
Cedar Riverside	35	9
Central	28	9
Downtown West	25	1
Marcy Holmes	24	1
Standish	22	4
Powderhorn Park	21	2
Longfellow	20	0

Top 10 Number of Total Cases

Neighborhood	Cases
Ventura Village	159
Whittier	79
Midtown Phillips	63
Cedar Riverside	44
Central	37
Standish	26
Downtown West	26
Marcy Holmes	25
Lowry Hill East	24
Powderhorn Park	23

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Bancroft	2	4	0	0	1	7
Beltrami	1	0	0	2	0	3
Bryant	1	2	0	0	0	3
Bryn - Mawr	1	0	0	1	0	2
Camden Industrial	1	0	0	3	0	4
CARAG	2	0	0	2	1	5
Cedar - Isles - Dean	1	0	0	0	1	2
Cedar Riverside	24	0	0	15	5	44
Central	13	15	0	6	3	37
Cleveland	0	0	0	1	0	1
Columbia Park	0	0	0	2	0	2
Como	12	0	0	7	1	20
Cooper	0	0	0	2	1	3
Corcoran	6	10	0	1	2	19
Diamond Lake	5	0	0	1	0	6
Downtown East	5	0	0	2	0	7
Downtown West	13	0	0	10	3	26
East Harriet	2	0	0	2	0	4
East Isles	5	0	0	0	1	6
East Phillips	8	0	0	3	1	12
ECCO	2	0	0	0	0	2
Elliot Park	10	0	0	0	0	10
Ericsson	0	0	0	2	0	2
Field	4	0	0	1	1	6
Folwell	2	1	0	0	1	4
Fulton	0	0	0	1	0	1
Harrison	4	0	0	1	1	6
Hawthorne	1	0	0	0	0	1
Hiawatha	0	0	0	2	0	2
Holland	1	0	0	1	0	2
Howe	9	1	0	3	2	15
Jordan	1	2	1	0	1	5
Keewaydin	2	0	0	1	0	3

Kenwood	2	0	0	0	1	3
King Field	3	0	0	1	0	4
Lind - Bohanon	1	0	0	1	0	2
Linden Hills	12	1	2	4	1	20
Logan Park	0	0	0	4	0	4
Longfellow	9	1	0	10	0	20
Loring Park	16	0	0	3	1	20
Lowry Hill	10	0	0	0	0	10
Lowry Hill East	17	0	0	3	4	24
Lyndale	12	0	1	1	2	16
Marcy Holmes	12	0	0	11	2	25
McKinley	0	0	0	0	1	1
Midtown Phillips	41	0	1	15	6	63
Minnehaha	2	0	0	0	1	3
Morris Park	0	2	0	0	0	2
Near - North	1	0	0	0	0	1
Neighborhood Data Missing	1	0	1	2	0	4
Nicollet Island - East Bank	5	0	0	2	0	7
North Loop	1	0	0	2	0	3
Northrop	1	1	0	0	0	2
Phillips West	12	0	0	4	2	18
Powderhorn Park	11	7	0	5	0	23
Prospect Park - East River	4	0	0	3	0	7
Regina	0	0	0	1	0	1
Seward	5	2	0	5	0	12
Sheridan	4	0	0	1	0	5
Shingle Creek	0	0	0	1	0	1
St. Anthony East	0	0	0	0	1	1
St. Anthony West	1	0	0	1	0	2
Standish	8	8	2	7	1	26
Steven's Square - Loring H	17	0	0	4	2	23
Tangletown	6	3	0	7	0	16
University of Minnesota	4	0	0	1	0	5
Ventura Village	96	3	0	44	16	159
Victory	0	0	0	1	0	1

Webber - Camden	0	0	0	1	0	1
West Calhoun	1	0	0	1	0	2
Whittier	45	4	0	20	10	79
Willard - Hay	3	1	0	0	0	4