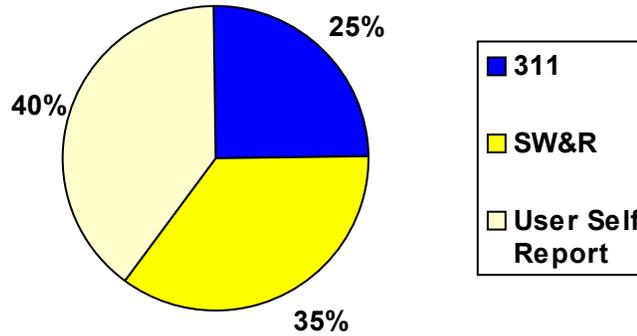




Solid Waste & Recycling Graffiti Summary
4/1/2014 through 4/30/2014

During this time period Solid Waste & Recycling processed 790 graffiti cases.

Graffiti Initial Case Entry

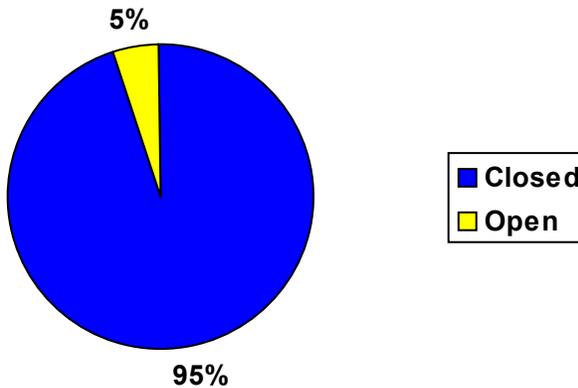


Name	Number of Cases
311	198
SW&R	273
User Self Report	319

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



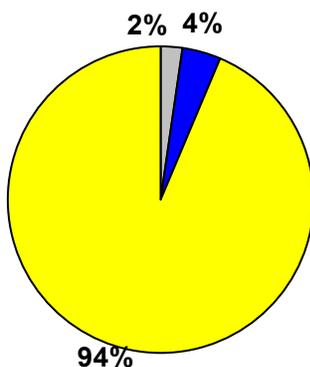
Status	Count
Closed	751
Open	39

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

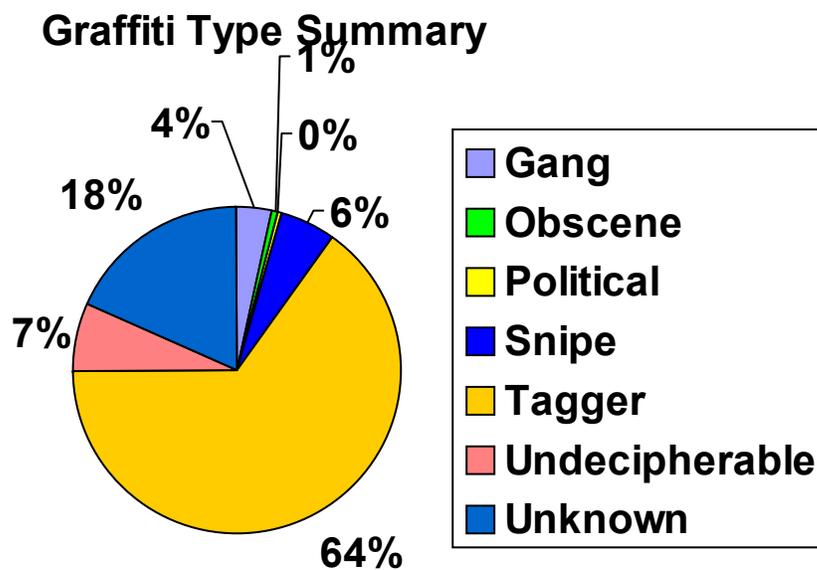
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	443	93.66%
PW - Bridge	19	4.02%
Other	11	2.33%

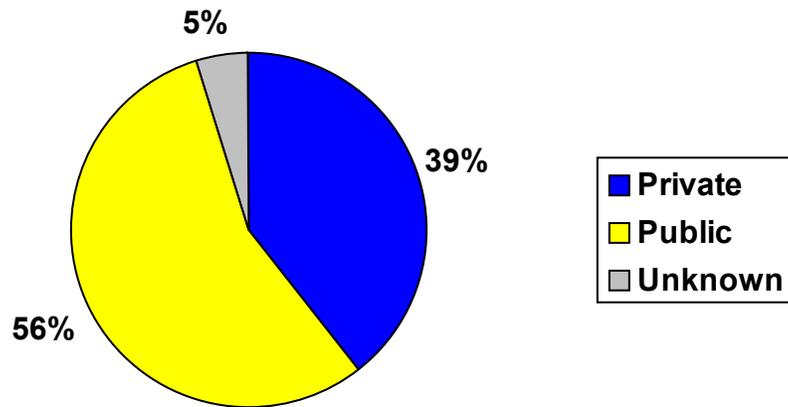
Graffiti Type Summary:



Type	Case Count
Gang	28
Obscene	4
Political	3
Snipe	45
Tagger	511
Indecipherable	54
Unknown	145
Total	790

Property Type for All Cases:

Public or Private Property



Property	Count
Private	311
Public	442
Unknown	37

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	212	1
Photo Taken	375	3
Updated/Notice Sent	413	7
Letter Sent	63	4
Compliance Check	127	12
Normal Abatement	273	4
Blitz Abatement	200	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	35	134
Abated	4	469
Already Removed	0	124
graffitiduplicate	0	7
graffitiunenforceable	0	4
Not Found	0	13
Total	39	751

Grand Total 790

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
CBS Outdoor, Inc.	0	4	4
CP Rail	0	1	1
CPED	0	2	2
Inspections	0	1	1
Metro Transit	0	5	5
Minneapolis Park Board	1	12	13
Minneapolis Property Services	0	1	1
MJV Services	11	32	43
MNDOT	0	6	6
PW - Bridge	0	34	34
PW - Solid Waste and Recycling	26	538	564
PW - Traffic	0	17	17
U.S. Bench Company	0	3	3
Unknown	1	94	95
Total	39	751	790

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Powderhorn Park	4	45
Loring Park	3	12
Beltrami	2	17
Corcoran	2	6
Harrison	2	5
Jordan	2	2
Lyndale	2	1
Midtown Phillips	2	22
Whittier	2	38
Windom Park	1	2

Neighborhood	Closed	Open
Sheridan	53	0
Powderhorn Park	45	4
Whittier	38	2
Como	32	0
Logan Park	30	0
Marcy Holmes	24	0
Prospect Park - East River	23	0
St. Anthony West	22	0
Midtown Phillips	22	2
King Field	22	1

Top 10 Number of Total Cases

Neighborhood	Cases
Sheridan	53
Powderhorn Park	49
Whittier	40
Como	32
Logan Park	30
Midtown Phillips	24
Marcy Holmes	24
Prospect Park - East River	23
King Field	23
St. Anthony West	22

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	5	0	0	2	0	7
Audubon Park	3	1	0	2	0	6
Bancroft	2	1	0	0	0	3
Beltrami	15	0	0	3	1	19
Bottineau	9	0	0	0	1	10
Bryant	3	0	0	0	0	3
Bryn - Mawr	0	0	0	2	0	2
CARAG	7	0	0	1	5	13
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	5	0	0	1	0	6
Central	17	1	0	2	1	21
Columbia Park	1	0	0	0	0	1
Como	22	0	0	6	4	32
Cooper	8	0	0	2	0	10
Corcoran	5	0	0	1	2	8
Diamond Lake	0	0	0	0	1	1
Downtown East	10	0	0	3	2	15
Downtown West	7	0	0	1	1	9
East Harriet	4	0	0	4	0	8
East Isles	5	0	0	0	1	6
East Phillips	8	1	0	0	0	9
ECCO	2	0	0	1	2	5
Elliot Park	2	0	0	1	0	3
Ericsson	7	0	0	6	1	14
Field	4	0	0	4	0	8
Folwell	5	0	0	3	0	8
Fulton	2	0	0	0	0	2
Hale	4	0	0	0	0	4
Harrison	3	0	0	2	2	7
Hawthorne	1	0	0	0	0	1
Hiawatha	5	0	0	1	1	7
Holland	8	0	1	2	0	11
Howe	2	0	0	2	0	4

Jordan	3	0	0	1	0	4
Keewaydin	1	0	0	0	0	1
Kenny	4	0	0	0	0	4
Kenwood	0	0	0	0	1	1
King Field	20	0	0	2	1	23
Linden Hills	5	0	0	2	1	8
Logan Park	16	0	0	5	9	30
Longfellow	12	0	0	2	0	14
Loring Park	11	0	0	1	3	15
Lowry Hill	3	0	0	0	0	3
Lowry Hill East	16	0	0	1	3	20
Lyndale	0	2	0	1	0	3
Lynnhurst	2	0	0	0	0	2
Marcy Holmes	15	0	0	6	3	24
Marshall Terrace	5	0	0	0	0	5
McKinley	1	0	0	0	0	1
Mid - City Industrial	1	0	0	0	0	1
Midtown Phillips	17	5	0	2	0	24
Minnehaha	5	0	0	2	0	7
Near - North	1	0	0	1	1	3
Neighborhood Data Missing	1	2	0	1	1	5
Nicollet Island - East Bank	8	0	0	1	1	10
North Loop	5	0	0	0	3	8
Northeast Park	0	0	0	0	1	1
Northrop	3	1	0	0	2	6
Page	1	0	0	0	0	1
Phillips West	2	0	0	1	0	3
Powderhorn Park	15	12	0	18	4	49
Prospect Park - East River	12	0	0	7	4	23
Regina	1	0	0	3	1	5
Seward	11	0	0	2	1	14
Sheridan	30	0	0	1	22	53
St. Anthony East	12	1	1	1	5	20
St. Anthony West	13	0	0	4	5	22
Standish	0	0	0	0	1	1

Steven's Square - Loring H	16	0	0	2	4	22
Sumner - Glenwood	5	0	0	0	0	5
Tangletown	4	0	1	6	1	12
University of Minnesota	7	0	0	4	2	13
Ventura Village	3	0	0	0	1	4
Waite Park	1	0	0	2	2	5
Webber - Camden	1	0	0	0	0	1
Whittier	34	0	0	1	5	40
Willard - Hay	3	1	1	0	0	5
Windom	1	0	0	1	0	2
Windom Park	2	0	0	0	1	3