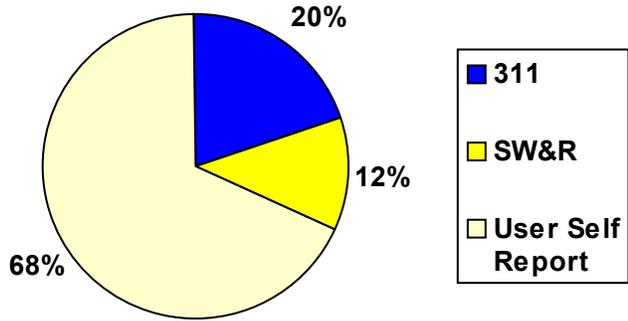




Solid Waste & Recycling Graffiti Summary
6/1/2014 through 6/30/2014

During this time period Solid Waste & Recycling processed 1619 graffiti cases.

Graffiti Initial Case Entry

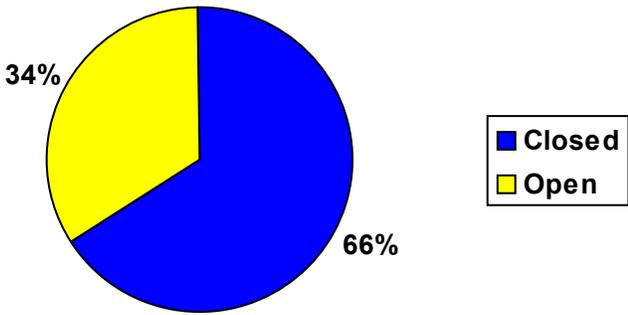


Name	Number of Cases
311	325
SW&R	190
User Self Report	1104

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

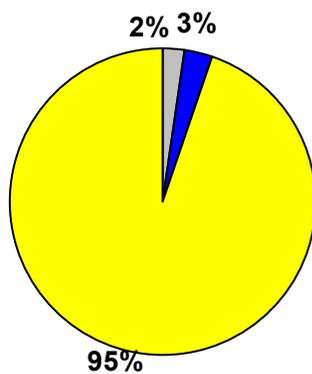


Status	Count
Closed	1063
Open	556

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

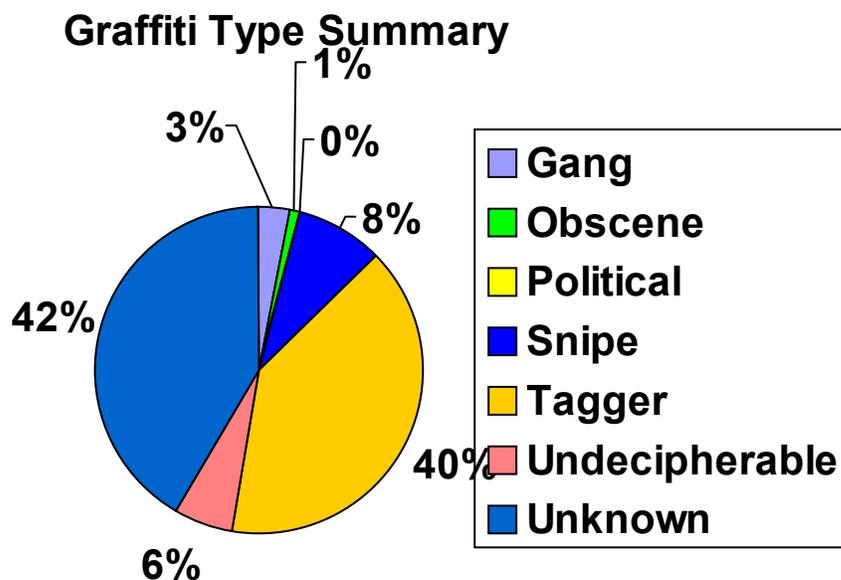
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	639	94.67%
PW - Bridge	21	3.11%
Other	15	2.22%

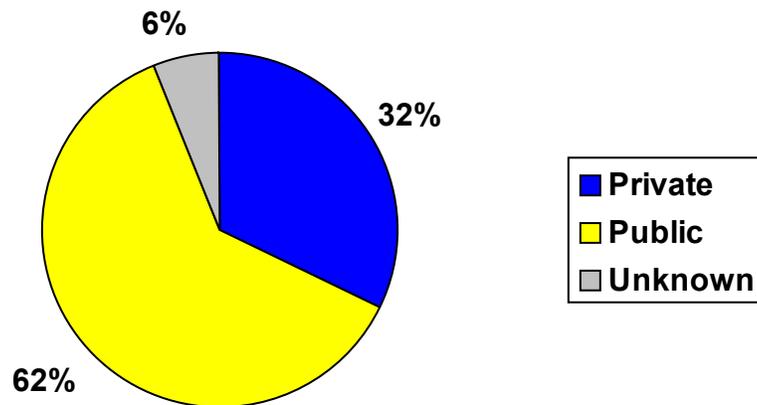
Graffiti Type Summary:



Type	Case Count
Gang	48
Obscene	18
Political	3
Snipe	137
Tagger	644
Indecipherable	96
Unknown	673
Total	1619

Property Type for All Cases:

Public or Private Property



Property	Count
Private	521
Public	1001
Unknown	97

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	621	2
Photo Taken	827	6
Updated/Notice Sent	814	10
Letter Sent	111	6
Compliance Check	129	14
Normal Abatement	563	8
Blitz Abatement	112	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	552	203
Abated	4	671
Already Removed	0	152
graffitiduplicate	0	14
graffitiunenforceable	0	1
Not Found	0	22
Total	556	1063

Grand Total 1619

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	10	10
Allied Waste	0	3	3
Aspen	0	2	2
BFI	0	1	1
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	3	3
CP Rail	0	1	1
Dick's Sanitation	0	2	2
Hennepin County Maintenance Division	0	3	3
Inspections	0	2	2
Metro Transit	0	2	2
Minneapolis Park Board	1	21	22
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MJV Services	23	19	42
MNDOT	0	6	6
PW - Bridge	0	27	27
PW - Solid Waste and Recycling	524	742	1266
PW - Traffic	1	36	37
U.S. Bench Company	0	8	8
Universal Outdoor Advertising	0	1	1
Unknown	7	166	173
Waste Management	0	3	3
Total	556	1063	1619

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Marcy Holmes	114	93
Ventura Village	77	11
Logan Park	51	100
Sheridan	37	144
Marshall Terrace	21	0
Bottineau	19	8
Holland	17	99
Northeast Park	17	8
Loring Park	16	61
St. Anthony East	15	11

Neighborhood	Closed	Open
Sheridan	144	37
Logan Park	100	51
Holland	99	17
Marcy Holmes	93	114
Loring Park	61	16
Whittier	35	10
St. Anthony West	34	8
Central	32	10
Steven's Square - Loring	26	3
Downtown West	22	1

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	207
Sheridan	181
Logan Park	151
Holland	116
Ventura Village	88
Loring Park	77
Whittier	45
St. Anthony West	42
Central	42
Steven's Square - Loring	29

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Audubon Park	0	0	1	0	0	1
Bancroft	2	0	0	0	1	3
Beltrami	2	2	2	3	1	10
Bottineau	3	0	0	21	3	27
Bryant	0	0	0	2	0	2
Bryn - Mawr	3	0	1	2	0	6
Camden Industrial	1	0	0	2	0	3
CARAG	1	0	0	4	0	5
Cedar - Isles - Dean	0	0	0	2	1	3
Cedar Riverside	4	0	0	4	1	9
Central	19	7	0	11	5	42
Cleveland	0	0	0	1	1	2
Columbia Park	2	0	0	1	0	3
Como	5	0	0	4	1	10
Cooper	11	0	0	2	2	15
Corcoran	5	2	0	2	1	10
Diamond Lake	0	0	0	1	0	1
Downtown East	3	0	0	2	1	6
Downtown West	10	0	0	11	2	23
East Harriet	4	0	0	3	2	9
East Isles	1	0	0	2	0	3
East Phillips	12	4	0	3	2	21
ECCO	0	0	0	1	0	1
Elliot Park	10	0	0	0	0	10
Ericsson	1	0	0	2	1	4
Field	2	0	0	0	0	2
Folwell	1	5	1	4	1	12
Fulton	0	0	0	1	0	1
Harrison	1	0	0	0	0	1
Hiawatha	5	0	0	1	3	9
Holland	49	0	0	30	37	116
Howe	14	0	0	4	2	20

Jordan	6	0	4	5	2	17
Keewaydin	3	0	0	8	2	13
Kenny	0	0	0	1	0	1
Kenwood	6	0	0	1	0	7
King Field	8	0	0	7	5	20
Lind - Bohanon	0	0	0	4	1	5
Linden Hills	7	0	1	9	1	18
Logan Park	69	0	0	55	27	151
Longfellow	7	0	0	5	1	13
Loring Park	47	0	0	22	8	77
Lowry Hill	3	0	0	5	0	8
Lowry Hill East	11	0	0	5	2	18
Lyndale	2	0	0	0	1	3
Lynnhurst	5	0	0	2	5	12
Marcy Holmes	74	0	0	111	22	207
Marshall Terrace	0	0	0	21	0	21
McKinley	1	0	0	0	0	1
Midtown Phillips	16	2	0	5	3	26
Minnehaha	0	0	0	2	0	2
Morris Park	0	1	0	1	0	2
Near - North	0	1	0	0	0	1
Neighborhood Data Missing	1	0	0	2	0	3
Nicollet Island - East Bank	3	0	0	4	0	7
North Loop	3	0	0	2	0	5
Northeast Park	4	1	1	18	1	25
Northrop	1	0	0	3	0	4
Phillips West	5	1	1	11	0	18
Powderhorn Park	4	5	0	6	5	20
Prospect Park - East River	8	0	0	10	1	19
Regina	2	0	0	0	1	3
Seward	5	0	1	10	0	16
Sheridan	71	0	2	36	72	181
St. Anthony East	8	0	0	14	4	26
St. Anthony West	24	0	0	10	8	42
Standish	0	1	0	5	1	7

Steven's Square - Loring H	21	1	0	5	2	29
Tangletown	8	0	1	2	1	12
University of Minnesota	2	0	1	10	0	13
Ventura Village	6	1	0	80	1	88
Victory	0	2	0	5	0	7
Webber - Camden	3	0	0	10	2	15
Wenonah	1	0	0	1	0	2
Whittier	17	9	0	14	5	45
Willard - Hay	3	3	1	0	1	8
Windom	4	0	0	0	1	5
Windom Park	3	0	0	1	1	5