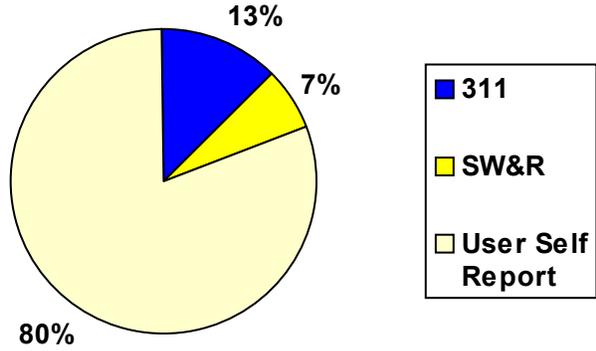




Solid Waste & Recycling Graffiti Summary
7/1/2014 through 7/31/2014

During this time period Solid Waste & Recycling processed 1950 graffiti cases.

Graffiti Initial Case Entry

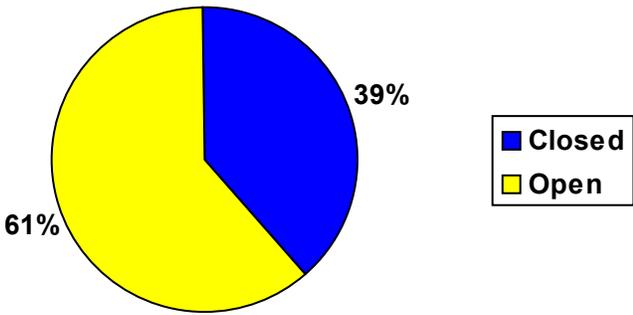


Name	Number of Cases
311	247
SW&R	134
User Self Report	1569

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

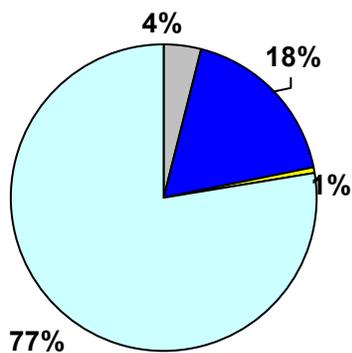


Status	Count
Closed	752
Open	1198

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

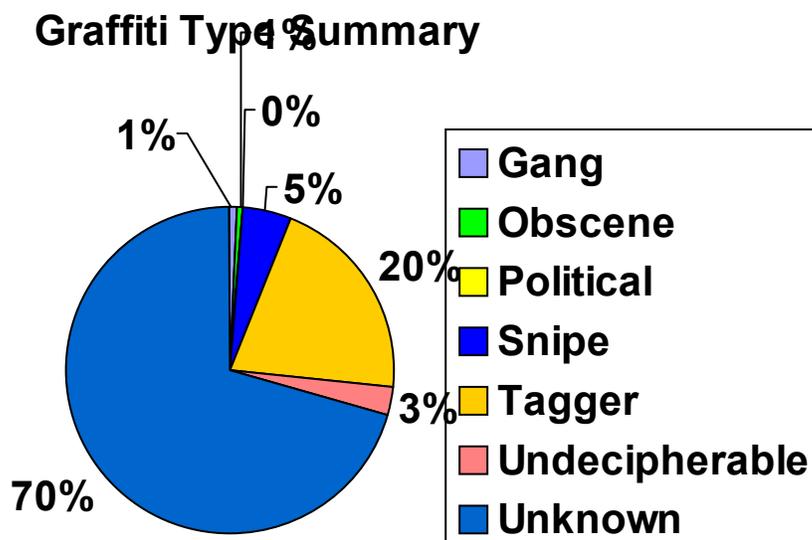
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	302	77.44%
PW - Bridge	71	18.21%
Other	15	3.85%
PW - Traffic	2	0.51%

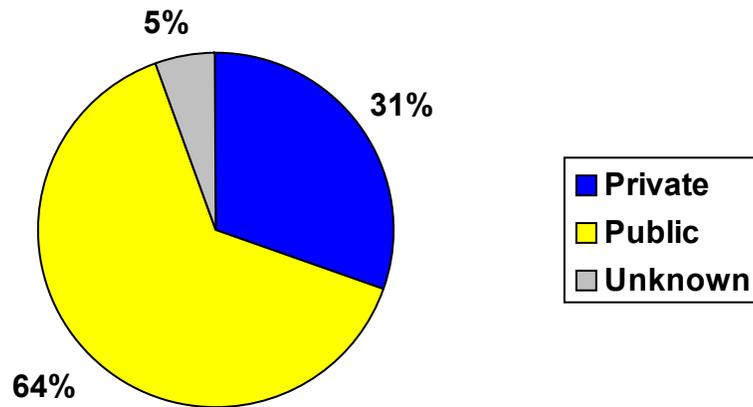
Graffiti Type Summary:



Type	Case Count
Gang	15
Obscene	10
Political	2
Snipe	94
Tagger	397
Indecipherable	55
Unknown	1377
Total	1950

Property Type for All Cases:

Public or Private Property



Property	Count
Private	596
Public	1247
Unknown	107

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	1074	3
Photo Taken	535	15
Updated/Notice Sent	531	23
Letter Sent	107	12
Compliance Check	100	20
Normal Abatement	276	19
Blitz Abatement	114	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	1198	222
Abated	0	390
Already Removed	0	114
graffitiduplicate	0	5
graffitiunenforceable	0	6
Not Found	0	15
Total	1198	752

Grand Total 1950

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	14	14
Allied Waste	0	2	2
Burlington Northern/Santa Fe	0	2	2
CBS Outdoor, Inc.	0	2	2
CPED	0	2	2
Dick's Sanitation	0	1	1
Hennepin County Maintenance Division	0	2	2
Inspections	0	3	3
Metro Transit	0	11	11
Minneapolis Park Board	0	18	18
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MJV Services	19	13	32
MNDOT	0	4	4
Public Works - Streets	0	1	1
PW - Bridge	2	87	89
PW - Solid Waste and Recycling	1118	369	1487
PW - Traffic	1	14	15
U.S. Bench Company	0	5	5
Unknown	58	190	248
Waste Management	0	9	9
Water - East Yard	0	1	1
Total	1198	752	1950

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Holland	202	150
Sheridan	85	8
Logan Park	65	59
Marcy Holmes	63	34
St. Anthony East	61	8
Bottineau	60	2
Central	45	11
North Loop	43	12
Loring Park	40	22
Columbia Park	33	29

Neighborhood	Closed	Open
Holland	150	202
Logan Park	59	65
Northeast Park	38	15
Beltrami	38	9
Marcy Holmes	34	63
Columbia Park	29	33
Audubon Park	24	4
Loring Park	22	40
Downtown West	19	4
Steven's Square - Loring	18	12

Top 10 Number of Total Cases

Neighborhood	Cases
Holland	352
Logan Park	124
Marcy Holmes	97
Sheridan	93
St. Anthony East	69
Loring Park	62
Columbia Park	62
Bottineau	62
Central	56
North Loop	55

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	15	1	0	1	11	28
Bancroft	0	1	0	2	0	3
Beltrami	23	0	0	11	13	47
Bottineau	1	0	0	59	2	62
Bryant	0	1	1	1	2	5
Bryn - Mawr	0	0	0	10	0	10
Camden Industrial	2	0	1	1	0	4
CARAG	0	0	0	5	0	5
Cedar - Isles - Dean	0	0	0	3	2	5
Cedar Riverside	3	0	1	20	1	25
Central	6	3	2	44	1	56
Cleveland	0	1	0	1	1	3
Columbia Park	17	0	0	44	1	62
Como	7	0	0	31	1	39
Cooper	1	0	0	11	0	12
Corcoran	0	1	0	2	0	3
Diamond Lake	2	0	0	0	1	3
Downtown East	2	0	0	3	1	6
Downtown West	5	0	0	18	0	23
East Harriet	0	0	0	12	0	12
East Isles	1	0	0	2	0	3
East Phillips	1	0	0	6	0	7
ECCO	1	0	0	4	2	7
Elliot Park	2	0	0	5	1	8
Ericsson	3	0	0	6	1	10
Field	0	0	0	1	0	1
Folwell	0	0	0	1	0	1
Fulton	0	0	0	5	0	5
Harrison	0	0	0	4	0	4
Hawthorne	0	0	0	1	0	1
Hiawatha	2	0	0	8	1	11
Holland	100	3	0	206	43	352
Howe	5	0	0	16	1	22

Humboldt Industrial Area	1	0	0	0	0	1
Jordan	3	0	0	2	0	5
Keewaydin	2	0	0	9	0	11
Kenny	1	0	0	4	0	5
Kenwood	1	0	0	3	1	5
King Field	4	0	1	27	0	32
Lind - Bohanon	0	0	0	2	1	3
Linden Hills	6	0	0	20	0	26
Logan Park	25	0	1	81	17	124
Longfellow	4	1	0	12	1	18
Loring Park	13	0	0	45	4	62
Lowry Hill	1	0	0	5	1	7
Lowry Hill East	4	0	0	13	1	18
Lyndale	3	0	0	3	1	7
Lynnhurst	2	0	0	13	0	15
Marcy Holmes	16	0	0	74	7	97
Marshall Terrace	3	0	0	22	0	25
McKinley	1	0	1	2	0	4
Mid - City Industrial	6	0	0	3	6	15
Midtown Phillips	2	0	2	7	0	11
Minnehaha	2	1	0	9	0	12
Morris Park	0	2	0	3	0	5
Near - North	0	0	0	1	1	2
Neighborhood Data Missing	0	0	0	5	0	5
Nicollet Island - East Bank	6	0	0	34	0	40
North Loop	6	0	0	47	2	55
Northeast Park	23	0	0	18	12	53
Northrop	0	0	0	7	0	7
Phillips West	1	0	0	9	0	10
Powderhorn Park	0	0	0	10	1	11
Prospect Park - East River	0	0	0	19	0	19
Regina	1	0	0	1	0	2
Seward	5	0	0	23	2	30
Sheridan	8	0	0	81	4	93
St. Anthony East	6	0	0	62	1	69

St. Anthony West	1	0	0	24	1	26
Standish	1	0	0	4	0	5
Steven's Square - Loring H	12	0	0	17	1	30
Tangletown	5	0	0	20	1	26
University of Minnesota	1	0	0	13	0	14
Ventura Village	3	0	0	1	0	4
Victory	2	0	0	8	1	11
Webber - Camden	1	0	0	2	0	3
Wenonah	0	0	0	1	0	1
Whittier	9	0	0	24	1	34
Willard - Hay	1	0	0	6	2	9
Windom	0	0	0	5	0	5
Windom Park	6	0	0	23	4	33