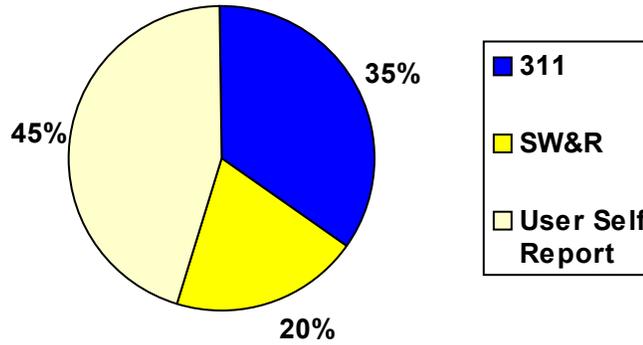




**Solid Waste & Recycling Graffiti Summary**  
**8/1/2014 through 8/31/2014**

During this time period Solid Waste & Recycling processed 824 graffiti cases.

**Graffiti Initial Case Entry**

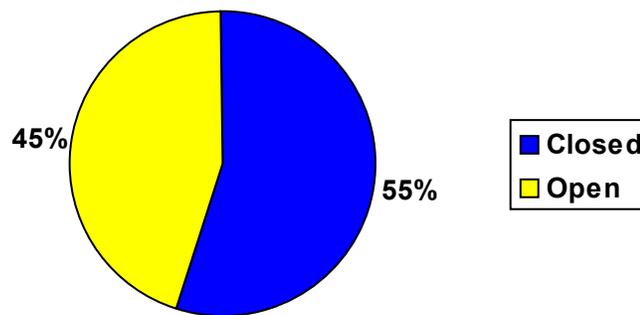


Name	Number of Cases
311	285
SW&R	163
User Self Report	376

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



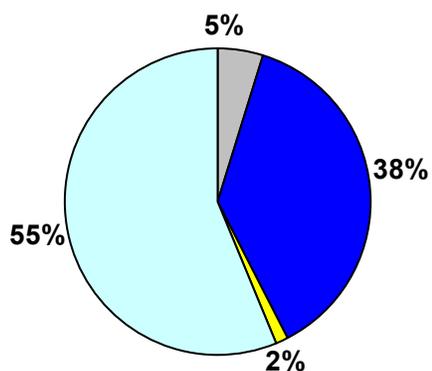
Status	Count
Closed	450
Open	374

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

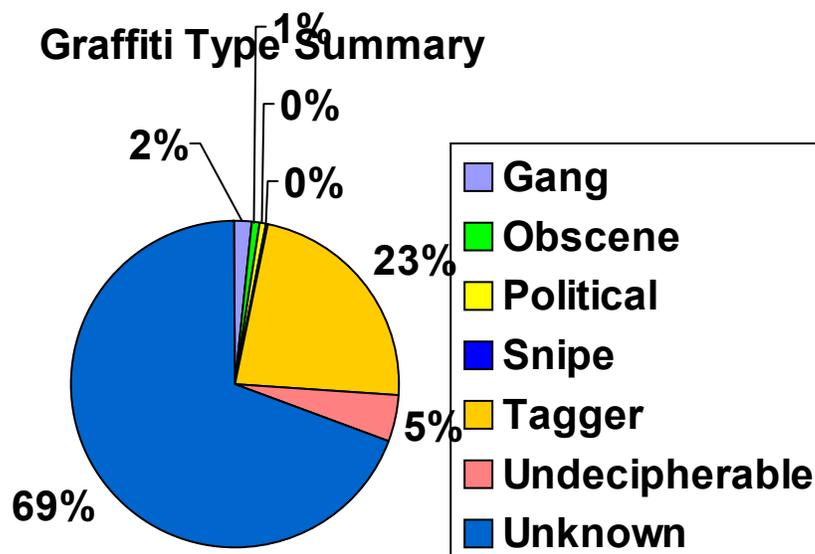
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	70	56.00%
PW - Bridge	47	37.60%
Other	6	4.80%
PW - Traffic	2	1.60%

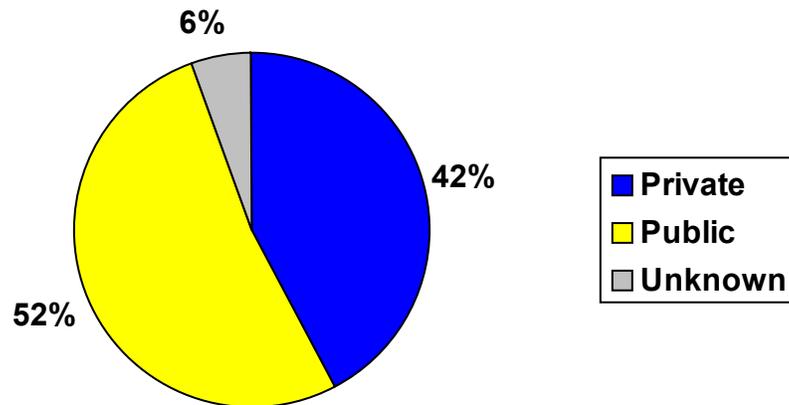
**Graffiti Type Summary:**



Type	Case Count
Gang	13
Obscene	8
Political	4
Snipe	3
Tagger	187
Indecipherable	39
Unknown	570
<b>Total</b>	<b>824</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	349
Public	429
Unknown	46

**Task Summary:**

<b>Task</b>	<b>Count</b>	<b>Avg # of Days to Complete</b>
Request Approved	235	2
Photo Taken	167	6
Updated/Notice Sent	161	9
Letter Sent	68	6
Compliance Check	93	14
Normal Abatement	26	11
Blitz Abatement	99	<b>N/A</b>

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	374	201
Abated	0	125
Already Removed	0	102
graffitiduplicate	0	3
graffitiunenforceable	0	7
Not Found	0	12
<b>Total</b>	<b>374</b>	<b>450</b>

**Grand Total                    824**

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	1	1
Allied Waste	0	3	3
Aspen	0	1	1
CP Rail	0	1	1
Dick's Sanitation	0	2	2
Metro Transit	0	6	6
Minneapolis Park Board	0	13	13
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	1	1
MJV Services	18	13	31
MNDOT	0	6	6
PW - Bridge	0	55	55
PW - Solid Waste and Recycling	347	129	476
PW - Traffic	0	5	5
Universal Outdoor Advertising	0	1	1
Unknown	8	211	219
Waste Management	1	1	2
<b>Total</b>	<b>374</b>	<b>450</b>	<b>824</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
St. Anthony East	21	2
King Field	20	3
Marcy Holmes	19	22
Sheridan	19	3
Logan Park	17	10
Beltrami	16	4
St. Anthony West	16	5
Como	12	9
Loring Park	11	3
Whittier	11	11

Neighborhood	Closed	Open
Lyndale	95	5
Marcy Holmes	22	19
Seward	16	1
North Loop	15	4
Elliot Park	14	8
Longfellow	12	2
Bottineau	12	4
Whittier	11	11
Holland	11	9
Central	10	11

**Top 10 Number of Total Cases**

Neighborhood	Cases
Lyndale	100
Marcy Holmes	41
Logan Park	27
St. Anthony East	23
King Field	23
Whittier	22
Sheridan	22
Elliot Park	22
Como	21
Central	21

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Beltrami	3	0	0	16	1	20
Bottineau	10	0	0	2	4	16
Bryant	2	0	0	3	1	6
Bryn - Mawr	2	0	0	6	3	11
Camden Industrial	1	0	0	1	1	3
CARAG	0	0	0	8	0	8
Cedar - Isles - Dean	0	0	0	3	1	4
Cedar Riverside	1	0	0	8	1	10
Central	4	1	3	9	4	21
Cleveland	2	2	0	3	3	10
Columbia Park	0	0	0	2	0	2
Como	3	0	1	17	0	21
Cooper	4	0	0	9	0	13
Corcoran	1	2	0	1	3	7
Diamond Lake	0	0	0	1	0	1
Downtown East	0	0	0	2	0	2
Downtown West	3	0	0	9	1	13
East Harriet	1	0	0	5	0	6
East Isles	0	0	0	2	0	2
East Phillips	1	1	0	3	1	6
ECCO	7	0	0	0	0	7
Elliot Park	4	0	0	17	1	22
Ericsson	4	0	0	5	1	10
Field	2	0	0	1	0	3
Folwell	1	0	0	0	1	2
Fulton	4	0	0	7	2	13
Hale	0	0	0	1	0	1
Harrison	0	0	0	2	0	2
Hawthorne	3	0	0	2	0	5
Hiawatha	3	0	0	4	0	7
Holland	9	0	0	10	1	20
Howe	5	0	0	5	2	12
Jordan	0	0	0	4	2	6

Keewaydin	0	0	0	6	2	8
Kenny	0	0	0	4	0	4
Kenwood	0	0	1	2	0	3
King Field	1	1	0	21	0	23
Lind - Bohanon	0	0	0	1	1	2
Linden Hills	1	0	0	4	1	6
Logan Park	7	0	0	19	1	27
Longfellow	5	0	0	7	2	14
Loring Park	1	0	0	13	0	14
Lowry Hill	1	0	0	4	1	6
Lowry Hill East	2	0	0	3	0	5
Lyndale	9	0	0	91	0	100
Lynnhurst	1	0	0	4	0	5
Marcy Holmes	13	0	0	25	3	41
Marshall Terrace	2	0	0	0	0	2
McKinley	0	0	0	4	2	6
Mid - City Industrial	1	0	0	7	0	8
Midtown Phillips	0	1	0	2	0	3
Minnehaha	3	0	0	3	3	9
Morris Park	1	0	0	2	0	3
Near - North	0	0	0	0	1	1
Neighborhood Data Missing	3	0	0	1	0	4
Nicollet Island - East Bank	6	0	0	7	1	14
North Loop	8	0	0	10	1	19
Northeast Park	0	0	0	1	0	1
Northrop	0	0	0	4	1	5
Page	0	0	0	1	0	1
Phillips West	0	0	0	3	0	3
Powderhorn Park	2	3	2	4	0	11
Prospect Park - East River	4	0	1	7	0	12
Regina	0	0	0	6	0	6
Seward	6	0	0	11	0	17
Sheridan	10	0	0	12	0	22
St. Anthony East	2	0	0	21	0	23
St. Anthony West	4	0	0	17	0	21

Standish	0	0	0	3	1	4
Steven's Square - Loring H	2	0	0	3	0	5
Tangletown	1	1	0	11	0	13
University of Minnesota	2	0	0	10	0	12
Ventura Village	2	1	0	0	0	3
Victory	0	0	0	4	2	6
Waite Park	0	0	0	3	0	3
Webber - Camden	0	0	0	3	0	3
Wenonah	0	0	0	1	0	1
West Calhoun	0	0	0	1	0	1
Whittier	5	0	0	17	0	22
Willard - Hay	0	0	0	2	2	4
Windom	1	0	0	1	0	2
Windom Park	1	0	0	3	0	4