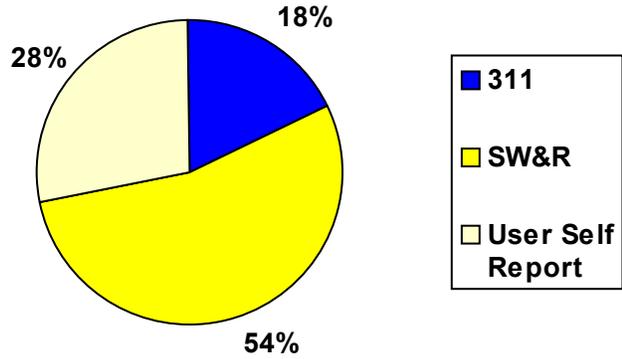




Solid Waste & Recycling Graffiti Summary
10/1/2014 through 10/31/2014

During this time period Solid Waste & Recycling processed 992 graffiti cases.

Graffiti Initial Case Entry

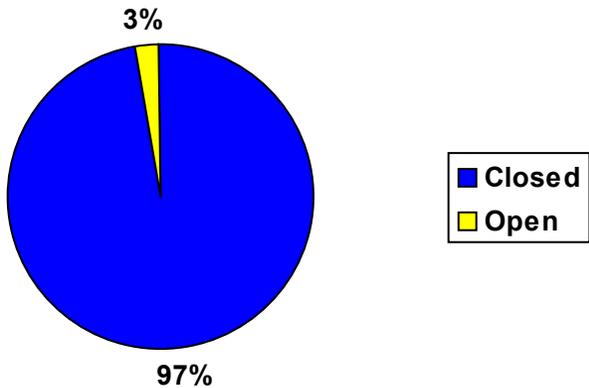


Name	Number of Cases
311	179
SW&R	532
User Self Report	281

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

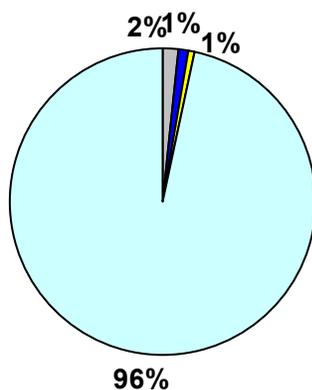


Status	Count
Closed	967
Open	25

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

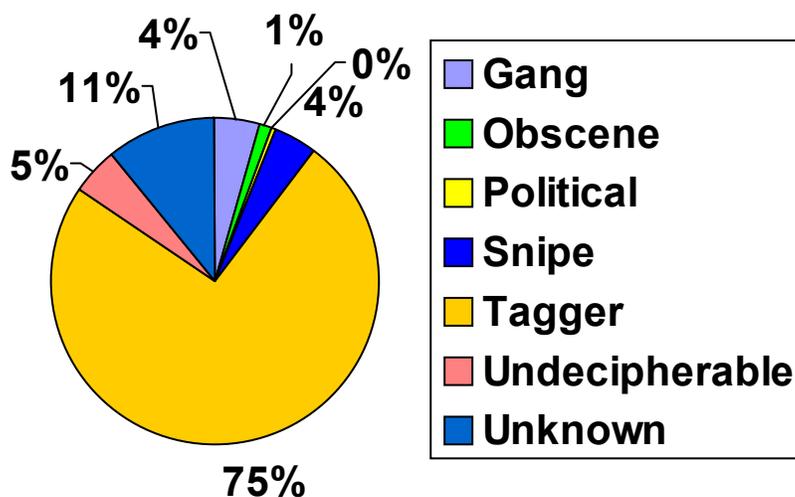
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	659	96.63%
Other	12	1.76%
PW - Bridge	6	0.88%
PW - Traffic	5	0.73%

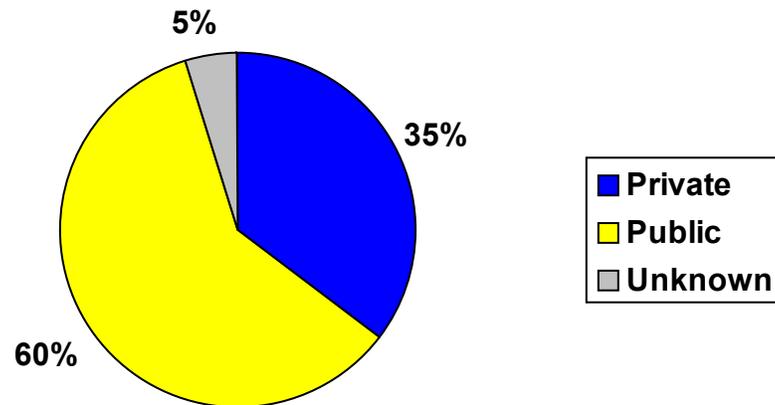
Graffiti Type Summary



Type	Case Count
Gang	44
Obscene	14
Political	3
Snipe	43
Tagger	733
Indecipherable	47
Unknown	108
Total	992

Property Type for All Cases:

Public or Private Property



Property	Count
Private	350
Public	594
Unknown	48

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	184	2
Photo Taken	362	6
Updated/Notice Sent	376	13
Letter Sent	71	4
Compliance Check	124	13
Normal Abatement	251	7
Blitz Abatement	431	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	24	120
Abated	1	681
Already Removed	0	151
graffitiduplicate	0	1
graffitiunenforceable	0	6
Not Found	0	8
Total	25	967

Grand Total 992

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	1	1
CPED	0	4	4
Hennepin County Maintenance Division	0	2	2
Inspections	0	2	2
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	14	14
Minneapolis Property Services	0	2	2
MJV Services	14	32	46
MNDOT	0	4	4
PW - Bridge	0	16	16
PW - Solid Waste and Recycling	10	776	786
PW - Traffic	0	24	24
U.S. Bench Company	0	4	4
Unknown	1	80	81
Waste Management	0	2	2
Total	25	967	992

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Midtown Phillips	4	11
Central	2	33
East Phillips	2	19
Whittier	2	106
Nicollet Island - East Bank	1	30
Powderhorn Park	1	25
Prospect Park - East River	1	36
Standish	1	8
Ventura Village	1	12
Willard - Hay	1	1

Neighborhood	Closed	Open
Whittier	106	2
Loring Park	60	1
Marcy Holmes	41	1
Lowry Hill East	40	0
Prospect Park - East River	36	1
King Field	35	0
Como	35	1
Central	33	2
University of Minnesota	32	0
Nicollet Island - East Bank	30	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	108
Loring Park	61
Marcy Holmes	42
Lowry Hill East	40
Prospect Park - East River	37
Como	36
King Field	35
Central	35
University of Minnesota	32
Nicollet Island - East Bank	31

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Audubon Park	1	0	0	0	0	1
Bancroft	5	0	0	0	0	5
Beltrami	0	0	0	0	1	1
Bottineau	4	0	0	0	1	5
Bryant	9	0	0	0	1	10
Bryn - Mawr	1	0	0	0	0	1
CARAG	8	0	0	0	0	8
Cedar - Isles - Dean	5	0	0	0	2	7
Cedar Riverside	3	1	0	1	2	7
Central	27	5	1	1	1	35
Cleveland	0	0	0	0	2	2
Columbia Park	0	1	0	0	1	2
Como	35	0	0	0	1	36
Cooper	4	0	0	1	0	5
Corcoran	11	0	0	0	1	12
Diamond Lake	3	0	2	0	0	5
Downtown East	11	0	0	2	0	13
Downtown West	5	0	0	0	2	7
East Harriet	11	0	0	3	0	14
East Isles	1	0	0	0	0	1
East Phillips	9	6	1	0	5	21
ECCO	2	0	0	0	0	2
Elliot Park	10	0	0	0	0	10
Ericsson	0	0	0	1	1	2
Field	1	0	0	0	0	1
Folwell	0	1	0	0	0	1
Fulton	1	2	1	7	1	12
Hale	2	0	0	0	0	2
Harrison	12	0	0	0	0	12
Hawthorne	5	0	0	0	0	5
Hiawatha	4	0	0	0	0	4
Holland	8	0	0	0	0	8

Howe	7	2	0	0	2	11
Jordan	2	3	0	1	0	6
Keewaydin	4	0	0	0	1	5
Kenny	2	0	0	2	0	4
Kenwood	3	0	0	0	0	3
King Field	18	0	2	8	7	35
Linden Hills	0	0	0	1	0	1
Logan Park	4	0	0	2	0	6
Longfellow	5	0	0	4	1	10
Loring Park	46	0	2	6	7	61
Lowry Hill	2	0	0	1	1	4
Lowry Hill East	27	0	1	4	8	40
Lyndale	17	1	0	0	3	21
Lynnhurst	2	0	0	1	2	5
Marcy Holmes	31	0	0	4	7	42
Marshall Terrace	3	0	0	1	0	4
McKinley	1	0	0	0	0	1
Mid - City Industrial	6	0	0	0	1	7
Midtown Phillips	9	4	1	0	1	15
Minnehaha	7	0	0	0	0	7
Near - North	1	0	0	0	1	2
Neighborhood Data Missing	2	0	0	2	0	4
Nicollet Island - East Bank	27	0	0	2	2	31
North Loop	9	0	0	1	0	10
Northeast Park	5	0	0	2	0	7
Northrop	6	0	0	1	0	7
Page	0	0	0	1	0	1
Phillips West	24	2	1	0	3	30
Powderhorn Park	13	7	0	3	3	26
Prospect Park - East River	28	0	0	5	4	37
Regina	2	0	0	0	0	2
Seward	15	0	1	3	1	20
Sheridan	7	0	0	1	0	8
St. Anthony East	8	0	0	1	1	10
St. Anthony West	9	0	0	1	0	10

Standish	2	4	0	2	1	9
Steven's Square - Loring H	21	0	1	1	1	24
Tangletown	16	0	0	0	0	16
University of Minnesota	16	0	0	8	8	32
Ventura Village	10	0	0	2	1	13
Victory	1	0	0	0	0	1
Waite Park	2	0	0	0	0	2
Webber - Camden	4	1	0	2	1	8
Wenonah	1	0	0	0	0	1
Whittier	92	1	0	4	11	108
Willard - Hay	1	0	0	0	1	2
Windom	1	0	0	0	0	1
Windom Park	15	3	0	5	1	24