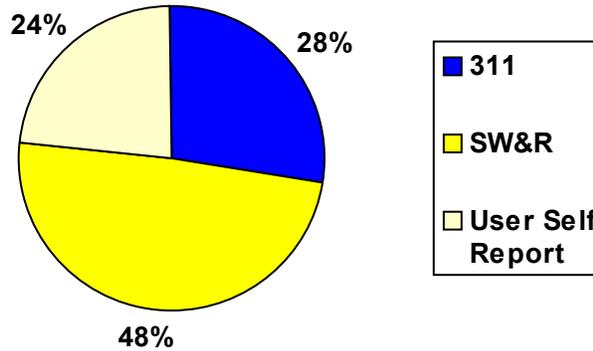




**Solid Waste & Recycling Graffiti Summary**  
**11/1/2014 through 11/30/2014**

During this time period Solid Waste & Recycling processed 450 graffiti cases.

**Graffiti Initial Case Entry**

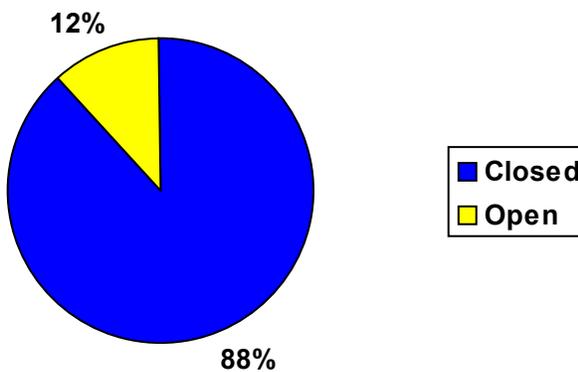


Name	Number of Cases
311	125
SW&R	219
User Self Report	106

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



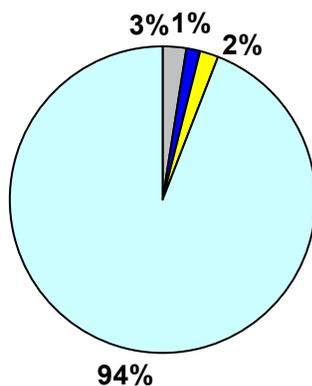
Status	Count
Closed	397
Open	53

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

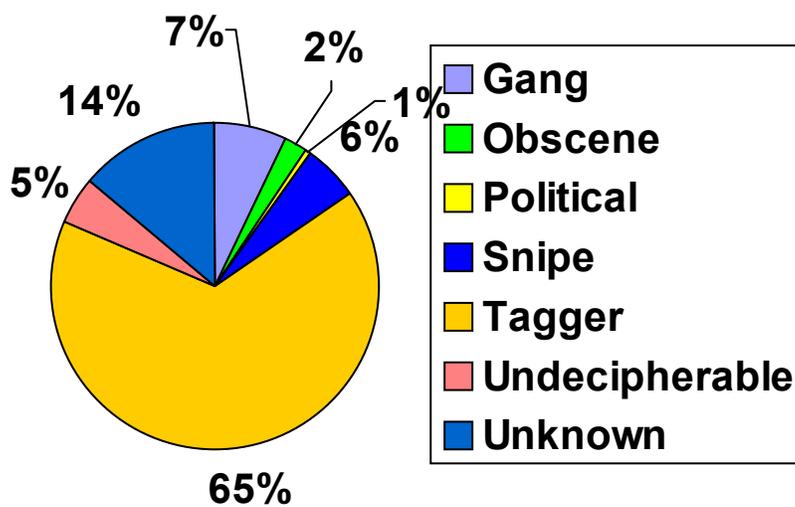
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	223	94.09%
Other	6	2.53%
PW - Traffic	5	2.11%
PW - Bridge	3	1.27%

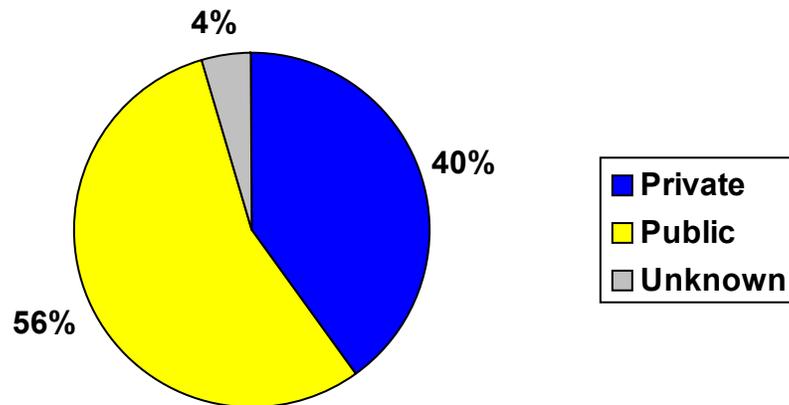
### Graffiti Type Summary



Type	Case Count
Gang	33
Obscene	9
Political	3
Snipe	25
Tagger	296
Indecipherable	21
Unknown	63
Total	450

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	180
Public	250
Unknown	20

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	67	2
Photo Taken	188	5
Updated/Notice Sent	181	7
Letter Sent	31	5
Compliance Check	78	15
Normal Abatement	115	6
Blitz Abatement	122	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	52	78
Abated	0	237
Already Removed	1	74
graffitiduplicate	0	2
graffitiunenforceable	0	2
Not Found	0	4
<b>Total</b>	<b>53</b>	<b>397</b>
<b>Grand Total</b>	<b>450</b>	

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	1	1
CPED	0	1	1
Inspections	0	1	1
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	4	4
Minneapolis Property Services	0	3	3
MJV Services	30	43	73
MNDOT	0	4	4
PW - Bridge	0	10	10
PW - Solid Waste and Recycling	21	257	278
PW - Traffic	0	20	20
U.S. Bench Company	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	2	47	49
<b>Total</b>	<b>53</b>	<b>397</b>	<b>450</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Central	6	35
Seward	6	5
Prospect Park - East River	5	7
Willard - Hay	4	1
Longfellow	3	0
Hiawatha	2	2
Lowry Hill East	2	7
Lyndale	2	25
Midtown Phillips	2	2
Powderhorn Park	2	5

Neighborhood	Closed	Open
Central	35	6
Logan Park	28	1
Lyndale	25	2
Marcy Holmes	20	0
Whittier	19	1
Loring Park	18	1
Corcoran	17	0
Ventura Village	11	1
University of Minnesota	11	0
Bancroft	10	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Central	41
Logan Park	29
Lyndale	27
Whittier	20
Marcy Holmes	20
Loring Park	19
Corcoran	17
Ventura Village	12
Prospect Park - East River	12
Seward	11

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	0	1	1
Audubon Park	5	1	0	0	4	10
Bancroft	1	8	0	1	0	10
Bottineau	2	0	1	0	1	4
Bryant	1	1	0	0	0	2
Bryn - Mawr	2	0	0	0	0	2
CARAG	3	0	0	0	0	3
Cedar - Isles - Dean	0	0	0	0	1	1
Cedar Riverside	5	0	0	0	1	6
Central	19	7	2	7	6	41
Cleveland	1	0	0	1	0	2
Columbia Park	0	0	0	0	1	1
Como	9	0	0	0	0	9
Cooper	2	0	0	0	1	3
Corcoran	13	1	0	0	3	17
Downtown East	1	0	0	1	0	2
East Harriet	6	0	0	0	0	6
East Isles	1	0	0	0	0	1
East Phillips	1	0	0	3	0	4
ECCO	2	0	0	0	0	2
Elliot Park	3	0	0	1	0	4
Ericsson	3	0	0	2	4	9
Field	1	0	0	2	0	3
Folwell	0	1	1	0	1	3
Fulton	1	0	0	0	0	1
Harrison	1	0	0	0	1	2
Hawthorne	2	1	0	0	0	3
Hiawatha	2	1	0	0	1	4
Holland	7	0	0	1	1	9
Howe	3	0	0	3	1	7
Jordan	1	3	0	1	2	7
Keewaydin	0	0	0	2	0	2
Kenny	2	0	0	2	1	5

Kenwood	1	0	0	0	0	1
King Field	4	0	0	0	0	4
Lind - Bohanon	2	0	0	0	0	2
Logan Park	20	0	1	4	4	29
Longfellow	1	0	0	1	1	3
Loring Park	18	0	0	0	1	19
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	8	0	0	0	1	9
Lyndale	21	3	1	0	2	27
Lynnhurst	3	0	0	0	0	3
Marcy Holmes	14	0	0	5	1	20
Marshall Terrace	0	0	0	0	1	1
McKinley	0	0	1	0	0	1
Mid - City Industrial	4	0	0	0	0	4
Midtown Phillips	4	0	0	0	0	4
Morris Park	1	0	0	0	0	1
Near - North	5	0	0	0	0	5
Neighborhood Data Missing	1	0	0	2	0	3
Nicollet Island - East Bank	3	0	0	1	0	4
North Loop	9	0	0	0	1	10
Northeast Park	6	0	0	0	1	7
Northrop	0	1	0	0	0	1
Phillips West	1	0	0	0	0	1
Powderhorn Park	3	3	1	0	0	7
Prospect Park - East River	10	0	0	2	0	12
Regina	1	0	0	0	0	1
Seward	8	0	0	1	2	11
Sheridan	1	0	0	0	0	1
St. Anthony East	1	0	0	0	0	1
St. Anthony West	1	0	0	0	1	2
Standish	0	0	0	1	0	1
Steven's Square - Loring H	1	0	0	0	0	1
Tangletown	4	0	0	1	0	5
University of Minnesota	9	0	0	1	1	11
Ventura Village	11	0	0	0	1	12

Victory	1	0	0	0	0	1
Webber - Camden	1	0	0	2	2	5
Wenonah	2	0	0	2	1	5
Whittier	13	0	1	3	3	20
Willard - Hay	0	2	0	0	3	5
Windom	2	0	0	0	1	3