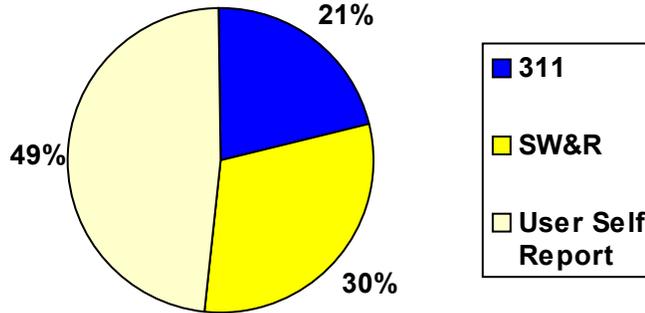




Solid Waste & Recycling Graffiti Summary
1/2/2014 through 12/31/2014

During this time period Solid Waste & Recycling processed 9917 graffiti cases.

Graffiti Initial Case Entry

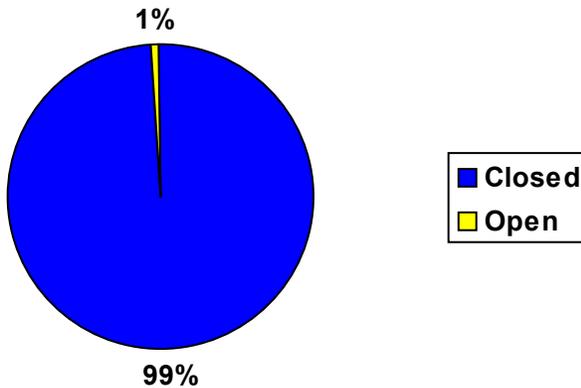


Name	Number of Cases
311	2110
SW&R	2973
User Self Report	4834

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



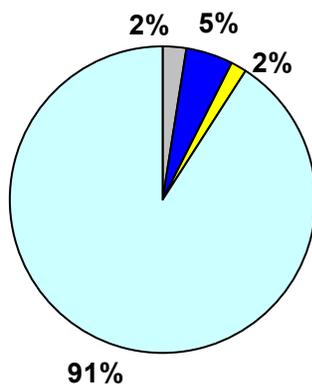
Status	Count
Closed	9834
Open	83

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

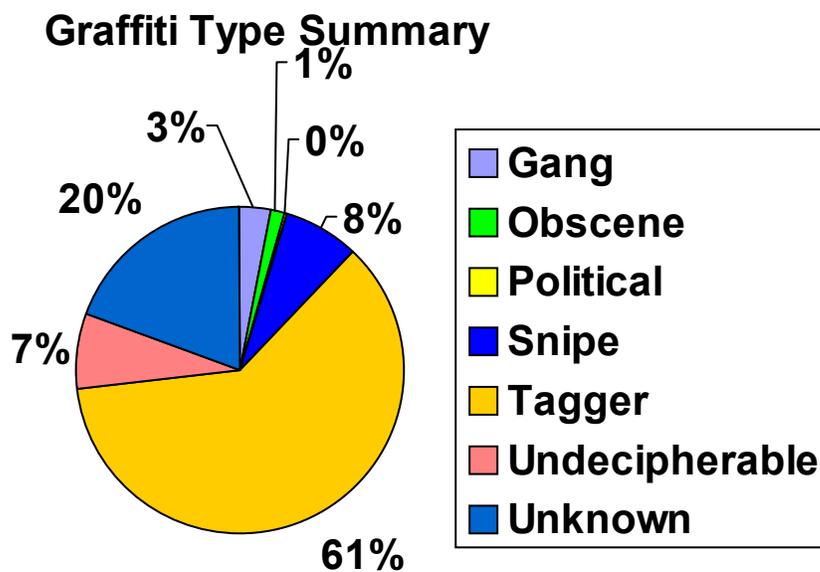
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	5476	90.87%
PW - Bridge	308	5.11%
Other	144	2.39%
PW - Traffic	98	1.63%

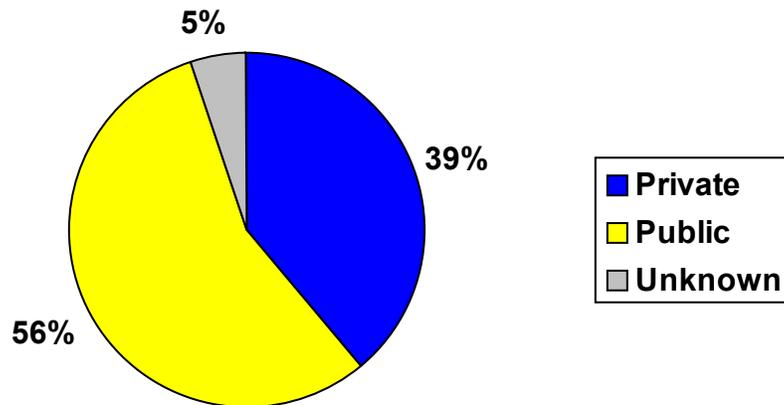
Graffiti Type Summary:



Type	Case Count
Gang	307
Obscene	130
Political	37
Snipe	745
Tagger	6034
Indecipherable	728
Unknown	1936
Total	9917

Property Type for All Cases:

Public or Private Property



Property	Count
Private	3858
Public	5561
Unknown	498

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	2996	2
Photo Taken	5583	14
Updated/Notice Sent	5566	22
Letter Sent	708	7
Compliance Check	1281	15
Normal Abatement	4032	19
Blitz Abatement	1994	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	83	1775
Abated	0	6026
Already Removed	0	1762
graffitiduplicate	0	60
graffitiunenforceable	0	59
Not Found	0	152
Total	83	9834

Grand Total 9917

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	38	38
Allied Waste	0	10	10
Aspen	0	4	4
BFI	0	1	1
Burlington Northern/Santa Fe	0	7	7
CBS Outdoor, Inc.	0	14	14
CP Rail	0	4	4
CPED	0	10	10
Dick's Sanitation	0	9	9
Hennepin County Maintenance Division	0	8	8
Hennepin County Regional Railroad Author	0	2	2
Inspections	0	26	26
LRT	0	3	3
Metro Transit	0	38	38
Minneapolis Park Board	0	127	127
Minneapolis Property Services	0	12	12
Minneapolis Public Schools	0	6	6
MJV Services	53	685	738
MNDOT	0	60	60
Public Works - Streets	0	3	3
PW - Bridge	0	404	404
PW - Solid Waste and Recycling	26	6724	6750
PW - Traffic	1	308	309
Randy's Sanitation	0	2	2
Swift Dumpster	0	1	1
U.S. Bench Company	0	43	43
Universal Outdoor Advertising	0	10	10
Unknown	3	1251	1254
Veolia Environmental Services	0	1	1
Waste Management	0	22	22
Water - East Yard	0	1	1

Total	83	9834	9917
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Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	6	361
Whittier	6	453
Longfellow	5	128
Prospect Park - East River	5	197
Holland	4	573
East Phillips	3	108
Near - North	3	42
North Loop	3	156
Seward	3	202
Steven's Square - Loring	3	177

Neighborhood	Closed	Open
Marcy Holmes	645	2
Holland	573	4
Logan Park	457	1
Whittier	453	6
Sheridan	387	1
Central	361	6
Loring Park	342	2
Lyndale	283	1
King Field	274	0
Como	237	0

Top 10 Number of Total Cases

Neighborhood	Cases
Marcy Holmes	647
Holland	577
Whittier	459
Logan Park	458
Sheridan	388
Central	367
Loring Park	344
Lyndale	284
King Field	274
Como	237

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	10	0	0	6	1	17
Audubon Park	34	5	1	8	17	65
Bancroft	27	15	1	5	8	56
Beltrami	63	2	2	13	22	102
Bottineau	91	1	3	16	63	174
Bryant	34	6	1	10	8	59
Bryn - Mawr	19	0	3	28	6	56
Camden Industrial	6	0	1	8	1	16
CARAG	63	0	0	18	7	88
Cedar - Isles - Dean	9	0	1	7	10	27
Cedar Riverside	94	2	2	29	19	146
Central	230	48	13	40	36	367
Cleveland	7	5	1	6	14	33
Columbia Park	54	1	2	29	10	96
Como	162	1	3	49	22	237
Cooper	66	0	1	20	13	100
Corcoran	66	11	0	14	17	108
Diamond Lake	10	0	3	0	5	18
Downtown East	45	0	0	12	5	62
Downtown West	71	0	0	49	13	133
East Harriet	52	1	0	38	4	95
East Isles	21	0	0	9	3	33
East Phillips	69	14	1	10	17	111
ECCO	21	0	1	6	6	34
Elliot Park	54	0	1	16	7	78
Ericsson	35	0	0	29	15	79
Field	20	0	0	12	2	34
Folwell	14	14	2	14	5	49
Fulton	17	2	1	19	4	43
Hale	7	0	0	1	2	10
Harrison	30	0	1	8	4	43
Hawthorne	22	3	1	6	4	36
Hiawatha	53	1	0	11	12	77

Holland	344	8	2	67	156	577
Howe	77	2	0	11	15	105
Humboldt Industrial Area	1	0	0	1	1	3
Jordan	30	9	4	18	12	73
Keewaydin	37	0	0	18	7	62
Kenny	14	0	0	15	1	30
Kenwood	13	0	1	4	5	23
King Field	191	2	5	44	32	274
Lind - Bohanon	9	1	0	10	6	26
Linden Hills	41	0	1	17	14	73
Logan Park	278	0	2	55	123	458
Longfellow	88	2	0	28	15	133
Loring Park	263	0	4	37	40	344
Lowry Hill	45	0	0	9	9	63
Lowry Hill East	146	1	4	34	29	214
Lyndale	122	13	3	126	20	284
Lynnhurst	30	0	0	14	11	55
Marcy Holmes	394	0	1	104	148	647
Marshall Terrace	41	1	0	3	8	53
McKinley	14	0	2	7	4	27
Mid - City Industrial	37	0	0	6	8	51
Midtown Phillips	83	17	3	20	8	131
Minnehaha	28	1	0	12	7	48
Morris Park	3	4	0	5	0	12
Near - North	25	3	1	5	11	45
Neighborhood Data Missing	22	2	0	8	1	33
Nicollet Island - East Bank	80	0	0	28	7	115
North Loop	106	1	2	29	21	159
Northeast Park	60	1	1	18	25	105
Northrop	22	7	0	12	7	48
Page	2	0	0	3	0	5
Phillips West	70	3	6	18	6	103
Powderhorn Park	94	48	4	46	26	218
Prospect Park - East River	118	0	2	54	28	202
Regina	24	0	0	8	2	34

Seward	139	0	5	44	17	205
Sheridan	210	0	5	24	149	388
Shingle Creek	1	0	3	2	1	7
St. Anthony East	90	1	1	10	35	137
St. Anthony West	103	0	1	18	33	155
Standish	22	10	1	13	6	52
Steven's Square - Loring H	138	1	3	23	15	180
Sumner - Glenwood	6	0	0	1	0	7
Tangletown	101	1	4	35	12	153
University of Minnesota	83	0	1	53	62	199
Ventura Village	118	5	0	22	21	166
Victory	11	2	0	12	3	28
Waite Park	3	0	2	5	2	12
Webber - Camden	26	1	2	19	10	58
Wenonah	9	0	0	6	1	16
West Calhoun	0	0	0	1	0	1
Whittier	349	10	6	48	46	459
Willard - Hay	13	10	2	10	15	50
Windom	28	3	0	7	4	42
Windom Park	56	5	0	15	11	87