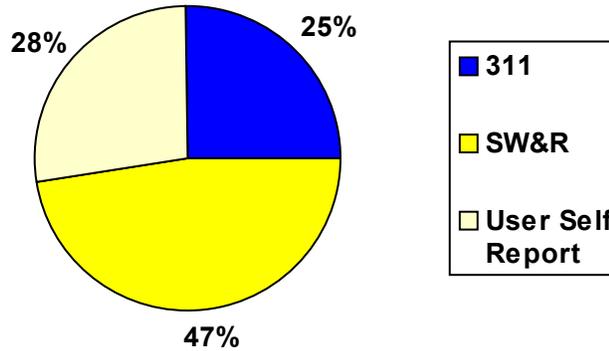




**Solid Waste & Recycling Graffiti Summary**  
**1/1/2015 through 1/31/2015**

During this time period Solid Waste & Recycling processed 539 graffiti cases.

**Graffiti Initial Case Entry**

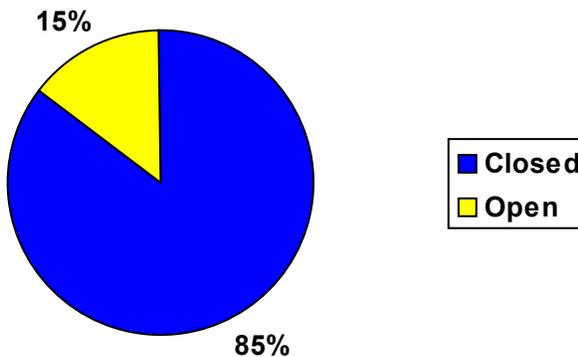


Name	Number of Cases
311	136
SW&R	254
User Self Report	149

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



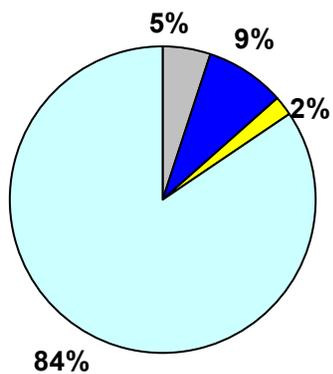
Status	Count
Closed	459
Open	80

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

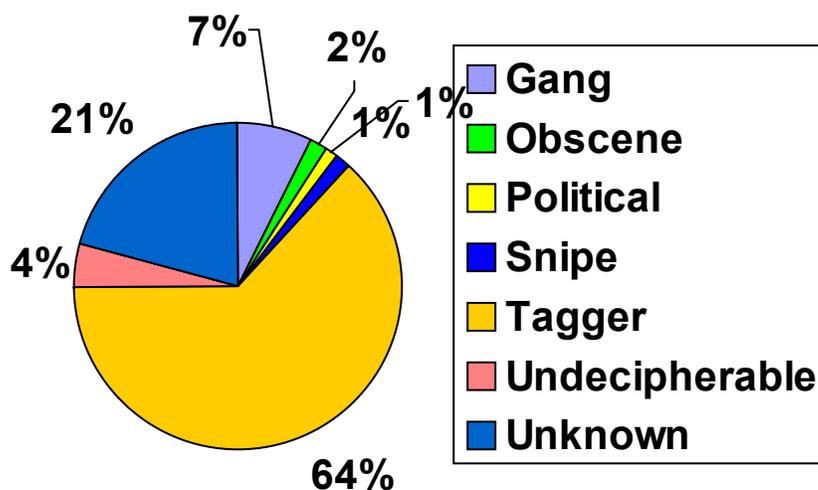
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	191	84.51%
PW - Bridge	20	8.85%
Other	11	4.87%
PW - Traffic	4	1.77%

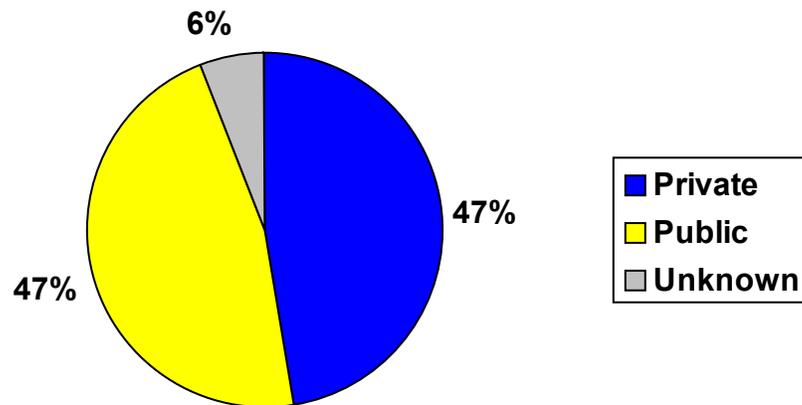
### Graffiti Type Summary



Type	Case Count
Gang	40
Obscene	10
Political	7
Snipe	7
Tagger	339
Indecipherable	24
Unknown	112
<b>Total</b>	<b>539</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	254
Public	253
Unknown	32

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	90	2
Photo Taken	218	2
Updated/Notice Sent	205	4
Letter Sent	67	3
Compliance Check	145	13
Normal Abatement	91	3
Blitz Abatement	135	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	80	91
Abated	0	226
Already Removed	0	124
graffitiduplicate	0	4
graffitiunenforceable	0	5
Not Found	0	9
<b>Total</b>	<b>80</b>	<b>459</b>
<b>Grand Total</b>		<b>539</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	2	2
Aspen	0	1	1
CPED	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	6	6
Minneapolis Property Services	0	1	1
MJV Services	50	99	149
MNDOT	0	9	9
Public Works - Streets	0	1	1
PW - Bridge	0	34	34
PW - Solid Waste and Recycling	21	206	227
PW - Traffic	2	18	20
Randy's Sanitation	0	1	1
Universal Outdoor Advertising	0	1	1
Unknown	7	74	81
Waste Management	0	2	2
<b>Total</b>	<b>80</b>	<b>459</b>	<b>539</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Central	6	32
Whittier	6	36
Loring Park	5	40
Phillips West	5	11
Cooper	4	12
East Phillips	4	14
Howe	4	10
Webber - Camden	4	3
Seward	3	12
Sheridan	3	7

Neighborhood	Closed	Open
Loring Park	40	5
Whittier	36	6
Como	35	2
Central	32	6
Marcy Holmes	21	2
Prospect Park - East River	18	1
Logan Park	14	0
East Phillips	14	4
Seward	12	3
Cooper	12	4

Top 10 Number of Total Cases

Neighborhood	Cases
Loring Park	45
Whittier	42
Central	38
Como	37
Marcy Holmes	23
Prospect Park - East River	19
East Phillips	18
Phillips West	16
Cooper	16
Seward	15

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	0	0	0	1
Audubon Park	0	1	0	2	2	5
Bancroft	0	2	0	0	0	2
Beltrami	1	0	0	0	0	1
Bottineau	2	1	0	0	0	3
Bryant	1	0	0	0	0	1
Bryn - Mawr	0	0	0	1	0	1
Camden Industrial	3	0	0	0	0	3
CARAG	3	0	0	1	0	4
Cedar Riverside	2	0	0	1	1	4
Central	16	15	1	5	1	38
Columbia Park	3	0	0	0	0	3
Como	30	0	1	5	1	37
Cooper	10	0	0	4	2	16
Corcoran	1	0	0	4	0	5
Diamond Lake	1	0	0	0	0	1
Downtown East	4	0	1	0	0	5
Downtown West	6	0	0	3	1	10
East Harriet	1	0	0	0	1	2
East Phillips	9	6	1	0	2	18
Elliot Park	5	0	0	0	0	5
Ericsson	2	0	0	3	1	6
Field	4	0	0	0	1	5
Folwell	1	0	0	0	0	1
Hale	0	1	0	0	0	1
Harrison	1	0	1	1	0	3
Hawthorne	1	0	0	1	0	2
Hiawatha	1	0	0	2	0	3
Holland	5	0	0	2	2	9
Howe	10	0	0	3	1	14
Keewaydin	8	0	0	3	0	11
Kenny	0	0	0	0	1	1
King Field	3	1	1	8	0	13

Lind - Bohanon	0	0	0	1	0	1
Logan Park	12	0	0	2	0	14
Longfellow	6	0	0	2	0	8
Loring Park	32	0	0	12	1	45
Lowry Hill East	7	0	0	0	1	8
Lyndale	4	0	1	1	0	6
Lynnhurst	3	0	0	1	0	4
Marcy Holmes	15	0	1	6	1	23
Marshall Terrace	2	0	0	0	0	2
Mid - City Industrial	0	0	0	1	0	1
Midtown Phillips	1	1	0	1	0	3
Minnehaha	2	0	0	4	0	6
Morris Park	1	0	0	0	0	1
Near - North	1	0	0	1	4	6
Nicollet Island - East Bank	5	0	0	1	0	6
North Loop	2	0	0	0	0	2
Northeast Park	1	0	0	0	0	1
Northrop	1	0	0	2	1	4
Page	0	0	0	1	0	1
Phillips West	11	1	0	3	1	16
Powderhorn Park	6	0	0	1	3	10
Prospect Park - East River	15	0	1	3	0	19
Regina	2	0	0	0	0	2
Seward	10	0	0	2	3	15
Sheridan	6	1	0	0	3	10
St. Anthony East	1	0	0	0	0	1
Standish	2	2	0	1	1	6
Steven's Square - Loring H	6	0	0	2	1	9
Tangletown	3	0	0	3	2	8
University of Minnesota	2	0	0	1	0	3
Ventura Village	4	0	0	0	0	4
Webber - Camden	3	4	0	0	0	7
Wenonah	0	0	0	1	0	1
Whittier	34	0	1	4	3	42
Willard - Hay	0	4	0	1	1	6

Windom	2	0	0	0	0	2
Windom Park	2	0	0	0	0	2