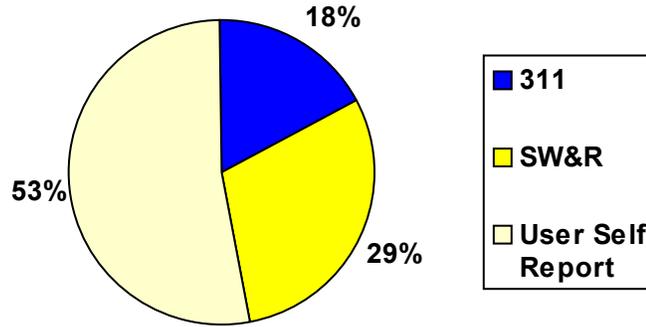




Solid Waste & Recycling Graffiti Summary
3/1/2015 through 3/31/2015

During this time period Solid Waste & Recycling processed 843 graffiti cases.

Graffiti Initial Case Entry

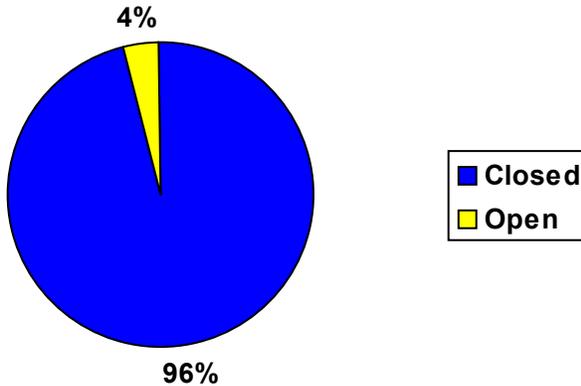


Name	Number of Cases
311	148
SW&R	248
User Self Report	447

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



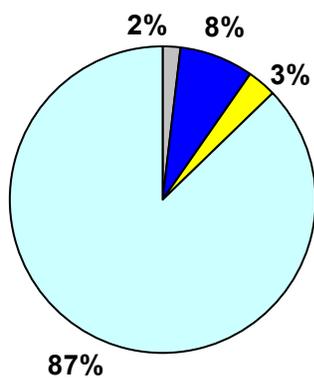
Status	Count
Closed	811
Open	32

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

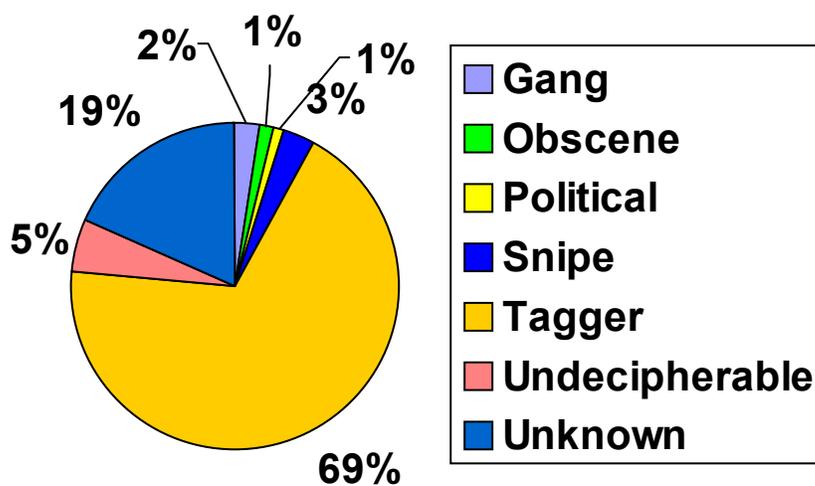
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	480	87.11%
PW - Bridge	43	7.80%
PW - Traffic	17	3.09%
Other	11	2.00%

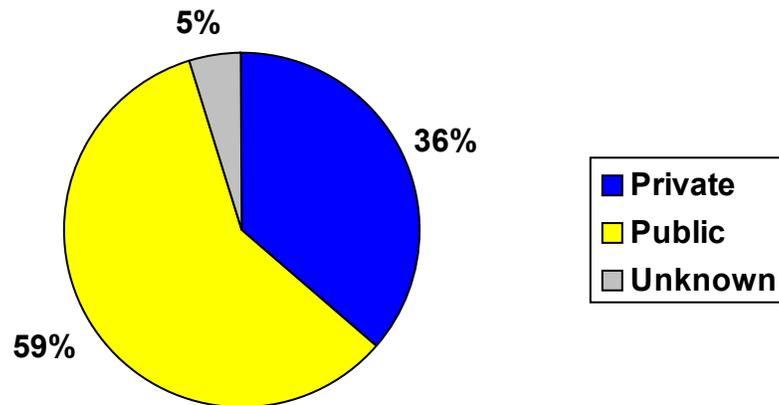
Graffiti Type Summary



Type	Case Count
Gang	21
Obscene	11
Political	9
Snipe	27
Tagger	577
Indecipherable	44
Unknown	154
Total	843

Property Type for All Cases:

Public or Private Property



Property	Count
Private	306
Public	498
Unknown	39

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	277	2
Photo Taken	508	6
Updated/Notice Sent	504	7
Letter Sent	77	4
Compliance Check	112	12
Normal Abatement	362	6
Blitz Abatement	189	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	31	134
Abated	0	552
Already Removed	0	103
graffitiduplicate	1	2
graffitiunenforceable	0	10
Not Found	0	10
Total	32	811

Grand Total 843

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	4	5
Allied Waste	0	1	1
Aspen	0	1	1
Burlington Northern/Santa Fe	0	3	3
CPED	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	2	2
Metro Transit	1	3	4
Minneapolis Park Board	0	14	14
Minneapolis Property Services	0	3	3
Minneapolis Public Schools	0	1	1
MJV Services	24	85	109
MNDOT	0	7	7
PW - Bridge	0	47	47
PW - Solid Waste and Recycling	4	511	515
PW - Traffic	0	36	36
U.S. Bench Company	0	5	5
Universal Outdoor Advertising	0	1	1
Unknown	2	83	85
Waste Management	0	1	1
Water - East Yard	0	1	1
Total	32	811	843

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Whittier	7	117
Marcy Holmes	4	66
North Loop	3	9
Holland	2	23
Phillips West	2	23
Prospect Park - East River	2	17
Lowry Hill	1	4
Lyndale	1	10
Powderhorn Park	1	31
Steven's Square - Loring	1	9

Neighborhood	Closed	Open
Whittier	117	7
Marcy Holmes	66	4
Central	60	1
Logan Park	40	0
Powderhorn Park	31	1
Loring Park	30	1
Phillips West	23	2
Holland	23	2
Cedar Riverside	20	0
Prospect Park - East River	17	2

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	124
Marcy Holmes	70
Central	61
Logan Park	40
Powderhorn Park	32
Loring Park	31
Phillips West	25
Holland	25
Cedar Riverside	20
Prospect Park - East River	19

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	0	0	0	0	1	1
Beltrami	2	0	0	1	0	3
Bottineau	1	0	0	1	1	3
Bryant	1	0	0	0	3	4
Bryn - Mawr	3	0	0	2	0	5
Camden Industrial	2	0	0	1	0	3
CARAG	2	0	0	1	1	4
Cedar - Isles - Dean	3	0	0	0	1	4
Cedar Riverside	12	0	0	5	3	20
Central	46	1	0	7	7	61
Cleveland	0	1	1	1	0	3
Columbia Park	0	0	0	1	0	1
Como	12	0	0	2	0	14
Cooper	5	0	0	2	2	9
Corcoran	4	2	0	1	1	8
Diamond Lake	4	0	0	0	1	5
Downtown East	6	0	0	2	0	8
Downtown West	3	0	0	1	2	6
East Harriet	2	0	0	0	0	2
East Isles	3	0	0	0	1	4
East Phillips	5	3	0	2	1	11
ECCO	7	0	0	1	0	8
Elliot Park	3	0	0	2	1	6
Ericsson	9	0	0	2	5	16
Field	4	0	0	0	0	4
Folwell	0	0	0	1	0	1
Hale	1	0	0	0	1	2
Harrison	0	0	0	1	0	1
Hawthorne	1	0	0	0	0	1
Hiawatha	2	0	0	1	0	3
Holland	15	1	0	9	0	25
Howe	13	0	0	1	2	16
Humboldt Industrial Area	1	0	0	0	0	1

Jordan	0	1	1	1	0	3
Keewaydin	1	0	0	2	1	4
Kenny	0	0	0	1	0	1
King Field	10	0	0	0	3	13
Lind - Bohanon	0	0	0	0	1	1
Linden Hills	0	0	1	0	0	1
Logan Park	32	1	0	3	4	40
Longfellow	8	0	0	3	1	12
Loring Park	16	0	1	10	4	31
Lowry Hill	4	0	0	1	0	5
Lowry Hill East	13	0	0	0	0	13
Lyndale	5	0	1	3	2	11
Lynnhurst	1	0	0	3	4	8
Marcy Holmes	56	0	1	9	4	70
Marshall Terrace	0	0	0	1	0	1
McKinley	0	0	0	2	2	4
Mid - City Industrial	3	0	0	0	0	3
Midtown Phillips	4	0	0	1	1	6
Minnehaha	2	2	1	6	1	12
Morris Park	0	0	0	0	1	1
Near - North	4	0	0	1	0	5
Neighborhood Data Missing	2	0	0	1	1	4
Nicollet Island - East Bank	3	0	0	4	0	7
North Loop	7	0	1	3	1	12
Northeast Park	1	0	0	1	1	3
Northrop	4	0	0	0	1	5
Page	1	0	0	2	1	4
Phillips West	16	1	0	5	3	25
Powderhorn Park	21	6	0	1	4	32
Prospect Park - East River	13	0	0	6	0	19
Seward	10	0	0	0	0	10
Sheridan	7	0	0	1	0	8
Shingle Creek	0	0	0	0	1	1
St. Anthony East	8	0	0	2	3	13
St. Anthony West	10	0	0	0	0	10

Standish	1	1	0	0	3	5
Steven's Square - Loring H	7	0	1	2	0	10
Sumner - Glenwood	2	0	0	0	0	2
Tangletown	7	0	1	1	0	9
University of Minnesota	4	0	0	2	3	9
Ventura Village	1	0	0	2	1	4
Webber - Camden	3	0	0	0	1	4
Wenonah	3	0	0	1	1	5
Whittier	109	1	1	1	12	124
Willard - Hay	1	0	0	1	0	2
Windom	4	0	0	0	0	4
Windom Park	1	0	0	1	2	4