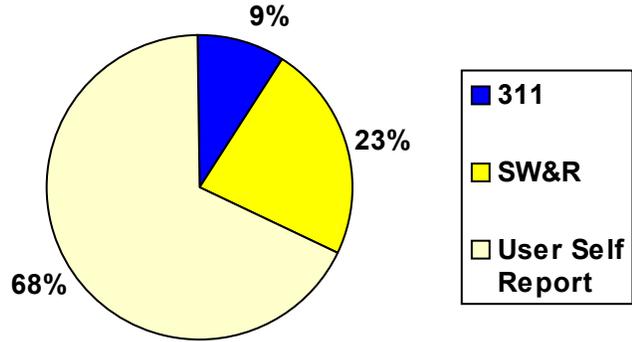




Solid Waste & Recycling Graffiti Summary
4/1/2015 through 4/30/2015

During this time period Solid Waste & Recycling processed 1072 graffiti cases.

Graffiti Initial Case Entry

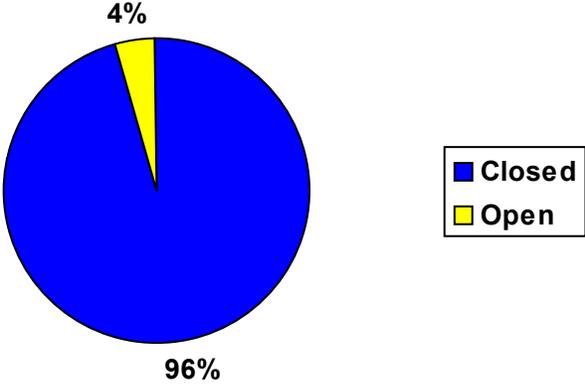


Name	Number of Cases
311	101
SW&R	243
User Self Report	728

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

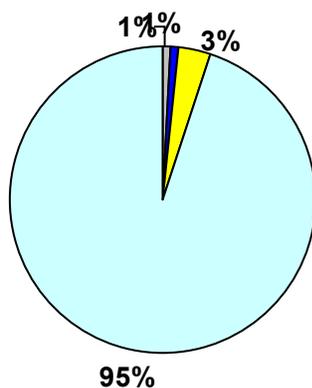


Status	Count
Closed	1028
Open	44

Open cases are awaiting abatement information from the responsible party. Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

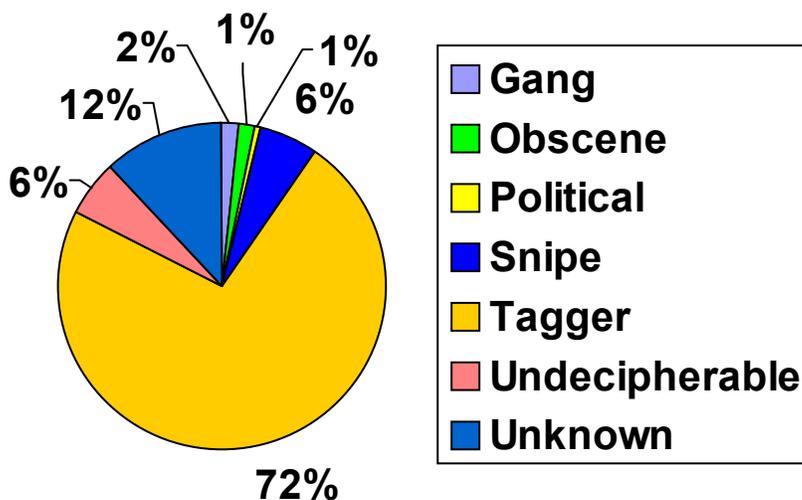
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	679	95.10%
PW - Traffic	23	3.22%
PW - Bridge	7	0.98%
Other	5	0.70%

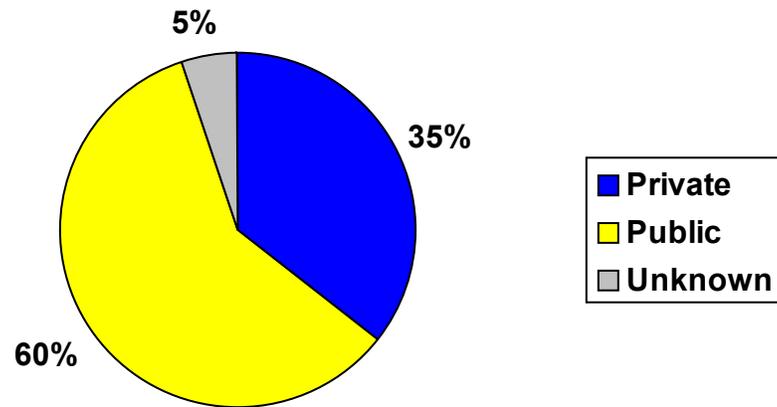
Graffiti Type Summary



Type	Case Count
Gang	19
Obscene	16
Political	7
Snipe	63
Tagger	778
Indecipherable	62
Unknown	127
Total	1072

Property Type for All Cases:

Public or Private Property



Property	Count
Private	380
Public	638
Unknown	54

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	423	3
Photo Taken	721	4
Updated/Notice Sent	722	6
Letter Sent	77	4
Compliance Check	161	11
Normal Abatement	588	5
Blitz Abatement	126	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	41	160
Abated	3	711
Already Removed	0	147
graffitiunenforceable	0	3
Not Found	0	7
Total	44	1028
Grand Total	1072	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	4	4
Aspen	0	1	1
Burlington Northern/Santa Fe	0	2	2
Inspections	2	1	3
LRT	0	1	1
Metro Transit	0	3	3
Minneapolis Park Board	0	23	23
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MJV Services	6	18	24
MNDOT	0	5	5
Public Works - Streets	0	1	1
PW - Bridge	1	27	28
PW - Solid Waste and Recycling	31	807	838
PW - Traffic	0	31	31
U.S. Bench Company	0	8	8
Universal Outdoor Advertising	0	2	2
Unknown	4	85	89
Waste Management	0	5	5
Xcel Energy	0	1	1
Total	44	1028	1072

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Powderhorn Park	7	32
Whittier	5	109
Midtown Phillips	4	10
Lowry Hill East	3	32
Bancroft	2	2
Cedar Riverside	2	13
East Phillips	2	10
Elliot Park	2	3
Logan Park	2	39
Victory	1	0

Neighborhood	Closed	Open
Whittier	109	5
Central	103	1
St. Anthony East	83	0
Marcy Holmes	69	0
Sheridan	63	1
St. Anthony West	43	0
Holland	40	1
Logan Park	39	2
Powderhorn Park	32	7
Lowry Hill East	32	3

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	114
Central	104
St. Anthony East	83
Marcy Holmes	69
Sheridan	64
St. Anthony West	43
Logan Park	41
Holland	41
Powderhorn Park	39
Lowry Hill East	35

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	1	0	1	2	0	4
Bancroft	2	2	0	0	0	4
Beltrami	4	0	0	1	1	6
Bryant	3	0	0	0	0	3
CARAG	7	0	1	0	0	8
Cedar - Isles - Dean	1	0	0	0	0	1
Cedar Riverside	14	0	0	0	1	15
Central	86	2	2	2	12	104
Cleveland	0	1	0	0	0	1
Como	19	0	0	2	1	22
Cooper	2	0	0	0	0	2
Corcoran	4	0	0	0	1	5
Diamond Lake	3	0	0	0	1	4
Downtown East	3	0	0	1	0	4
Downtown West	1	0	0	2	0	3
East Harriet	3	0	1	0	1	5
East Isles	1	0	0	0	0	1
East Phillips	7	4	0	1	0	12
ECCO	1	0	1	1	0	3
Elliot Park	2	0	0	1	2	5
Ericsson	16	0	0	5	3	24
Field	5	0	0	1	0	6
Folwell	0	0	0	1	0	1
Fulton	1	0	0	0	0	1
Hale	0	0	0	0	1	1
Harrison	1	0	0	0	0	1
Hawthorne	2	0	0	0	2	4
Hiawatha	6	0	0	4	1	11
Holland	36	0	0	2	3	41
Howe	7	0	0	1	0	8
Keewaydin	1	0	0	6	0	7
King Field	7	0	0	1	1	9
Logan Park	29	0	1	3	8	41

Longfellow	15	0	0	1	0	16
Loring Park	12	0	0	0	1	13
Lowry Hill	1	0	0	0	1	2
Lowry Hill East	30	0	0	2	3	35
Lyndale	11	0	0	3	1	15
Lynnhurst	2	0	0	1	1	4
Marcy Holmes	52	0	0	8	9	69
Marshall Terrace	1	0	0	0	0	1
Mid - City Industrial	2	0	0	0	0	2
Midtown Phillips	6	1	1	2	4	14
Minnehaha	7	0	0	1	1	9
Near - North	2	0	0	1	0	3
Neighborhood Data Missing	2	0	0	2	0	4
Nicollet Island - East Bank	23	0	0	5	2	30
North Loop	6	0	0	0	0	6
Northeast Park	3	0	0	0	1	4
Northrop	3	0	0	1	0	4
Page	2	0	0	0	0	2
Phillips West	1	0	0	1	0	2
Powderhorn Park	32	4	0	1	2	39
Prospect Park - East River	19	0	1	4	4	28
Regina	4	0	0	0	2	6
Seward	7	0	0	3	1	11
Sheridan	39	1	1	3	20	64
St. Anthony East	55	1	2	9	16	83
St. Anthony West	30	0	0	5	8	43
Standish	3	0	0	2	1	6
Steven's Square - Loring H	16	0	0	1	0	17
Sumner - Glenwood	0	0	0	0	1	1
Tangletown	11	0	2	5	2	20
University of Minnesota	3	0	1	4	6	14
Ventura Village	2	1	0	0	1	4
Victory	1	0	0	0	0	1
Waite Park	0	0	1	0	1	2
Webber - Camden	1	1	0	0	0	2

Wenonah	0	0	0	1	2	3
Whittier	91	1	0	10	12	114
Willard - Hay	1	0	0	0	0	1
Windom	2	0	0	2	1	5
Windom Park	5	0	0	0	1	6