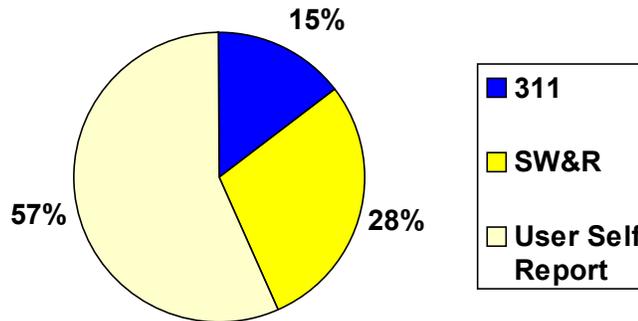




Solid Waste & Recycling Graffiti Summary
5/1/2015 through 5/31/2015

During this time period Solid Waste & Recycling processed 796 graffiti cases.

Graffiti Initial Case Entry

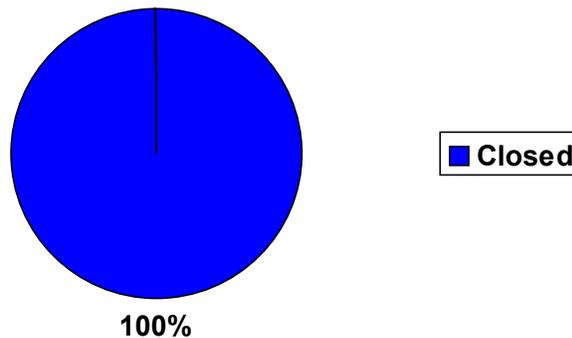


Name	Number of Cases
311	118
SW&R	226
User Self Report	452

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



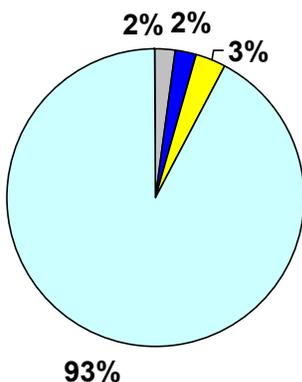
Status	Count
Closed	796

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

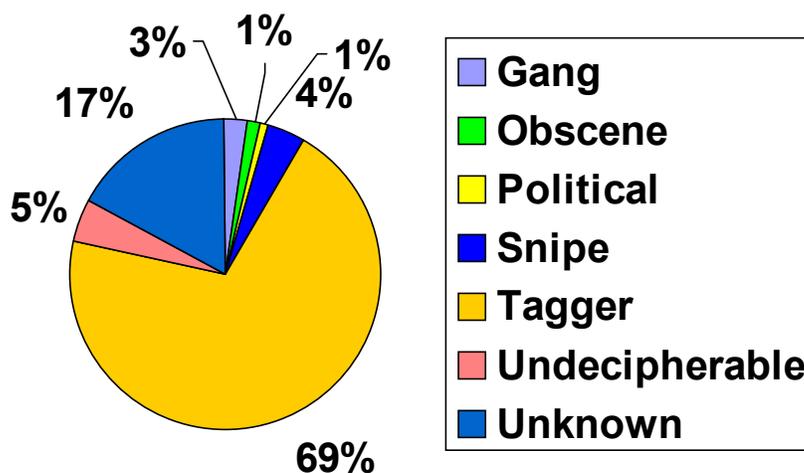
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	442	92.28%
PW - Traffic	16	3.34%
PW - Bridge	11	2.30%
Other	10	2.09%

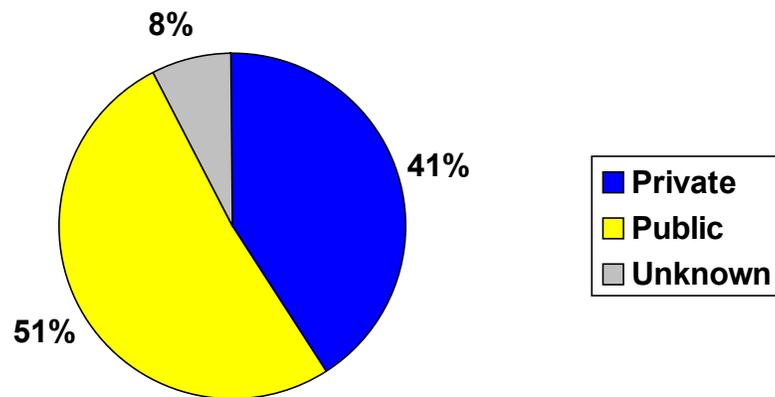
Graffiti Type Summary



Type	Case Count
Gang	21
Obscene	9
Political	8
Snipe	30
Tagger	555
Indecipherable	36
Unknown	137
Total	796

Property Type for All Cases:

Public or Private Property



Property	Count
Private	326
Public	410
Unknown	60

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	314	4
Photo Taken	476	13
Updated/Notice Sent	459	9
Letter Sent	57	6
Compliance Check	132	13
Normal Abatement	357	8
Blitz Abatement	122	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	0	147
Abated	0	479
Already Removed	0	150
graffitiduplicate	0	3
graffitiunenforceable	0	2
Not Found	0	15
Total	0	796
Grand Total	0	796

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	6	6
Aspen	0	1	1
Hennepin County Maintenance Division	0	1	1
Inspections	0	1	1
LRT	0	1	1
Metro Transit	0	4	4
Minneapolis Park Board	0	24	24
Minneapolis Property Services	0	2	2
MJV Services	0	34	34
MNDOT	0	2	2
PW - Bridge	0	29	29
PW - Solid Waste and Recycling	0	562	562
PW - Traffic	0	23	23
Randy's Sanitation	0	2	2
U.S. Bench Company	0	3	3
Universal Outdoor Advertising	0	1	1
Unknown	0	99	99
Waste Management	0	1	1
Total	0	796	796

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Sumner - Glenwood	0	2
Tangletown	0	10
University of Minnesota	0	8
Ventura Village	0	13
Waite Park	0	2
Webber - Camden	0	7
Wenonah	0	1
Whittier	0	48
Willard - Hay	0	1
Windom Park	0	22

Neighborhood	Closed	Open
Whittier	48	0
St. Anthony West	47	0
Marcy Holmes	40	0
Holland	39	0
Sheridan	34	0
Bottineau	32	0
Phillips West	30	0
Logan Park	28	0
North Loop	25	0
Como	23	0

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	48
St. Anthony West	47
Marcy Holmes	40
Holland	39
Sheridan	34
Bottineau	32
Phillips West	30
Logan Park	28
North Loop	25
Como	23

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	0	0	0	0	1	1
Audubon Park	9	0	0	2	0	11
Bancroft	1	0	0	0	0	1
Beltrami	7	0	0	2	0	9
Bottineau	22	0	1	6	3	32
Bryant	6	0	0	0	0	6
CARAG	2	0	0	1	0	3
Cedar Riverside	4	0	0	0	0	4
Central	8	10	0	1	2	21
Columbia Park	1	0	0	0	0	1
Como	18	0	0	3	2	23
Cooper	1	0	0	1	0	2
Corcoran	3	0	0	0	0	3
Diamond Lake	1	0	0	1	0	2
Downtown East	5	0	0	1	0	6
Downtown West	2	0	0	3	1	6
East Harriet	1	0	0	2	0	3
East Isles	1	0	0	1	0	2
East Phillips	0	0	0	1	1	2
ECCO	0	0	0	1	0	1
Elliot Park	6	0	0	0	0	6
Ericsson	9	0	1	5	0	15
Field	1	0	0	0	0	1
Folwell	2	0	0	1	0	3
Fulton	0	0	0	0	1	1
Hale	1	0	0	0	2	3
Harrison	1	0	1	1	0	3
Hawthorne	2	0	0	0	1	3
Hiawatha	4	0	0	1	0	5
Holland	31	0	0	2	6	39
Howe	4	0	0	1	0	5
Jordan	2	1	0	1	1	5
Keewaydin	7	0	0	1	0	8

Kenny	0	1	0	0	0	1
Kenwood	1	0	0	0	0	1
King Field	15	0	0	1	1	17
Lind - Bohanon	0	0	0	1	0	1
Logan Park	21	0	0	2	5	28
Longfellow	8	0	0	5	0	13
Loring Park	13	0	0	1	2	16
Lowry Hill	9	0	0	2	3	14
Lowry Hill East	9	0	0	4	1	14
Lyndale	10	0	0	1	0	11
Lynnhurst	0	0	0	3	2	5
Marcy Holmes	24	0	2	7	7	40
Marshall Terrace	4	0	0	1	1	6
McKinley	2	0	0	1	0	3
Mid - City Industrial	5	0	0	1	2	8
Midtown Phillips	6	2	0	4	1	13
Minnehaha	3	0	0	1	1	5
Morris Park	3	0	0	1	0	4
Near - North	3	0	0	1	0	4
Neighborhood Data Missing	2	1	0	5	2	10
Nicollet Island - East Bank	10	0	0	1	0	11
North Loop	22	0	0	1	2	25
Northeast Park	7	0	0	0	3	10
Northrop	2	0	0	4	0	6
Page	1	0	0	1	0	2
Phillips West	26	0	0	4	0	30
Powderhorn Park	3	4	0	4	1	12
Prospect Park - East River	7	0	0	0	1	8
Regina	3	0	0	0	0	3
Seward	8	0	2	5	1	16
Sheridan	23	0	0	3	8	34
St. Anthony East	3	0	0	2	0	5
St. Anthony West	37	0	0	6	4	47
Standish	7	0	0	3	0	10
Steven's Square - Loring H	11	0	0	2	0	13

Sumner - Glenwood	0	0	1	0	1	2
Tangletown	4	0	1	3	2	10
University of Minnesota	6	0	0	2	0	8
Ventura Village	11	0	0	1	1	13
Waite Park	0	0	0	2	0	2
Webber - Camden	6	1	0	0	0	7
Wenonah	0	1	0	0	0	1
Whittier	38	0	0	3	7	48
Willard - Hay	1	0	0	0	0	1
Windom Park	19	0	0	3	0	22