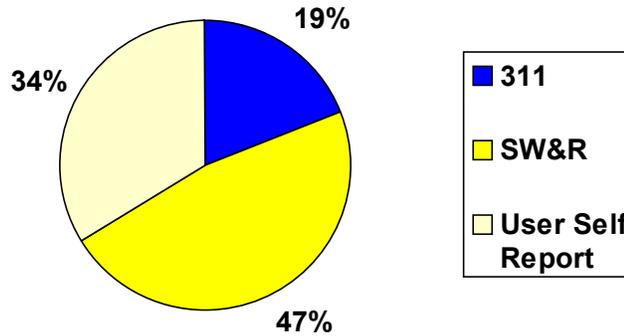




**Solid Waste & Recycling Graffiti Summary**  
**9/1/2015 through 9/30/2015**

During this time period Solid Waste & Recycling processed 746 graffiti cases.

**Graffiti Initial Case Entry**

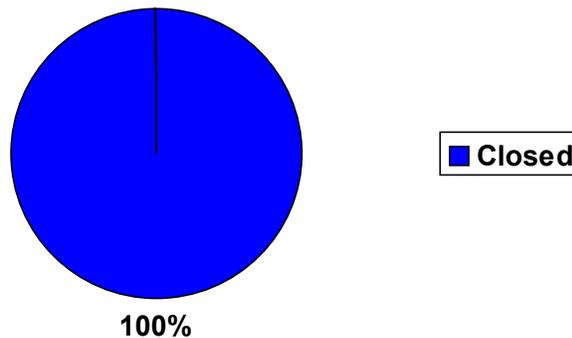


Name	Number of Cases
311	142
SW&R	352
User Self Report	252

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



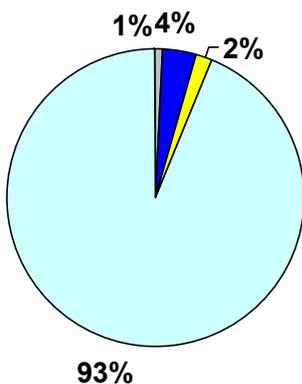
Status	Count
Closed	746

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

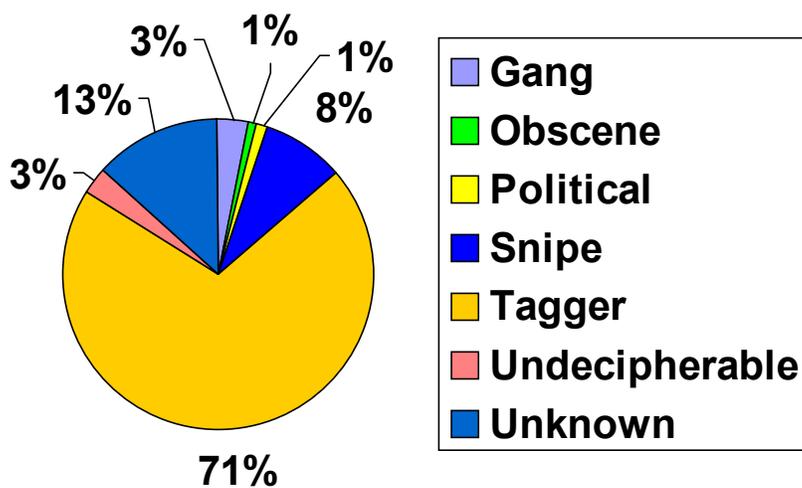
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	477	93.71%
PW - Bridge	19	3.73%
PW - Traffic	9	1.77%
Other	4	0.79%

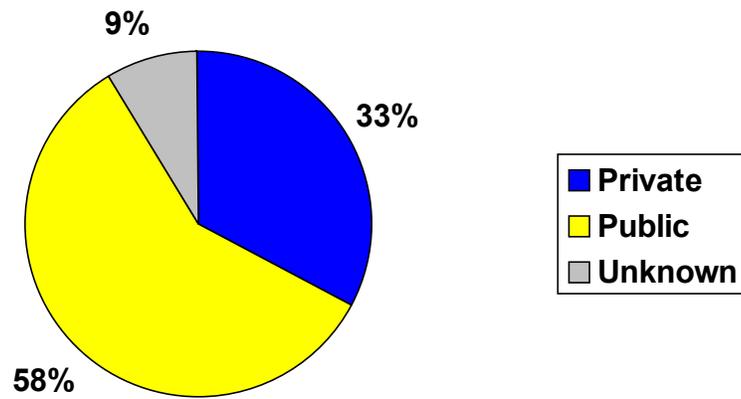
## Graffiti Type Summary



Type	Case Count
Gang	25
Obscene	6
Political	9
Snipe	63
Tagger	523
Indecipherable	21
Unknown	99
<b>Total</b>	<b>746</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	244
Public	438
Unknown	64

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	175	2
Photo Taken	345	4
Updated/Notice Sent	330	7
Letter Sent	58	5
Compliance Check	116	14
Normal Abatement	252	5
Blitz Abatement	257	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	85
Abated	0	509
Already Removed	0	143
graffitiduplicate	0	1
graffitiunenforceable	0	3
Not Found	0	5
<b>Total</b>	<b>0</b>	<b>746</b>
<b>Grand Total</b>	<b>0</b>	<b>746</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	1	1
Dick's Sanitation	0	1	1
Metro Transit	0	1	1
Minneapolis Park Board	0	12	12
Minneapolis Property Services	0	1	1
Minneapolis Public Schools	0	2	2
MJV Services	0	41	41
MNDOT	0	3	3
PW - Bridge	0	26	26
PW - Solid Waste and Recycling	0	562	562
PW - Traffic	0	15	15
U.S. Bench Company	0	3	3
Unknown	0	77	77
Water - East Yard	0	1	1
<b>Total</b>	<b>0</b>	<b>746</b>	<b>746</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Tangletown	0	7
University of Minnesota	0	1
Ventura Village	0	26
Victory	0	2
Webber - Camden	0	15
Wenonah	0	2
West Calhoun	0	3
Whittier	0	45
Willard - Hay	0	3
Windom	0	1

Neighborhood	Closed	Open
Marcy Holmes	67	0
Whittier	45	0
King Field	38	0
Loring Park	36	0
Lowry Hill East	31	0
Como	28	0
East Phillips	27	0
Ventura Village	26	0
Seward	24	0
Central	21	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Marcy Holmes	67
Whittier	45
King Field	38
Loring Park	36
Lowry Hill East	31
Como	28
East Phillips	27
Ventura Village	26
Seward	24
Central	21

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	2	2	0	0	1	5
Beltrami	3	0	0	1	0	4
Bottineau	1	0	0	1	2	4
Bryant	2	0	0	0	0	2
Bryn - Mawr	2	0	0	2	1	5
CARAG	3	0	0	0	1	4
Cedar Riverside	11	0	0	1	3	15
Central	17	1	0	0	3	21
Cleveland	0	0	0	1	0	1
Columbia Park	2	0	0	0	0	2
Como	28	0	0	0	0	28
Cooper	7	0	1	1	1	10
Corcoran	13	3	0	1	2	19
Diamond Lake	2	0	0	1	0	3
Downtown East	6	0	0	0	0	6
Downtown West	4	0	0	1	0	5
East Isles	2	0	0	0	0	2
East Phillips	20	0	0	3	4	27
Elliot Park	4	0	0	1	1	6
Ericsson	16	0	0	1	1	18
Field	1	0	0	0	0	1
Harrison	1	0	1	1	1	4
Hawthorne	6	0	0	3	0	9
Hiawatha	6	0	0	1	0	7
Holland	5	0	0	0	2	7
Howe	8	0	0	1	0	9
Humboldt Industrial Area	1	0	0	0	0	1
Jordan	1	0	1	1	0	3
Keewaydin	2	1	0	4	0	7
Kenwood	1	0	0	1	1	3
King Field	29	1	0	4	4	38
Lind - Bohanon	0	0	0	1	1	2

Logan Park	14	0	0	2	3	19
Longfellow	2	0	0	4	1	7
Loring Park	30	0	1	1	4	36
Lowry Hill	1	0	0	0	0	1
Lowry Hill East	25	0	0	1	5	31
Lyndale	6	1	0	1	0	8
Marcy Holmes	49	0	0	5	13	67
Marshall Terrace	1	0	0	4	1	6
Mid - City Industrial	4	0	0	0	1	5
Midtown Phillips	9	1	0	2	2	14
Minnehaha	3	0	0	2	1	6
Near - North	2	0	1	1	2	6
Neighborhood Data Missing	4	0	0	0	0	4
Nicollet Island - East Bank	2	0	0	1	1	4
North Loop	8	0	0	1	0	9
Northeast Park	2	0	0	0	0	2
Northrop	4	0	0	0	4	8
Phillips West	10	1	0	2	0	13
Powderhorn Park	14	1	0	2	4	21
Prospect Park - East River	5	0	0	2	0	7
Regina	0	0	0	0	1	1
Seward	19	0	0	2	3	24
Sheridan	9	0	0	1	3	13
Shingle Creek	0	0	0	1	1	2
St. Anthony East	3	0	0	0	1	4
St. Anthony West	9	0	0	0	2	11
Standish	12	0	0	1	0	13
Steven's Square - Loring H	16	0	0	2	2	20
Tangletown	5	0	0	1	1	7
University of Minnesota	1	0	0	0	0	1
Ventura Village	19	2	1	2	2	26
Victory	0	0	0	1	1	2
Webber - Camden	3	5	0	6	1	15
Wenonah	2	0	0	0	0	2
West Calhoun	0	1	0	2	0	3

Whittier	22	2	0	6	15	45
Willard - Hay	0	3	0	0	0	3
Windom	1	0	0	0	0	1