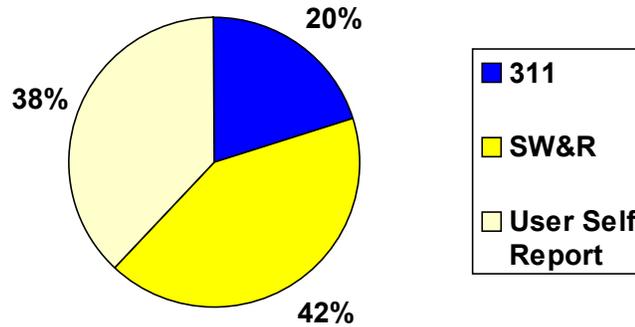




**Solid Waste & Recycling Graffiti Summary**  
**10/1/2015 through 10/31/2015**

During this time period Solid Waste & Recycling processed 644 graffiti cases.

**Graffiti Initial Case Entry**

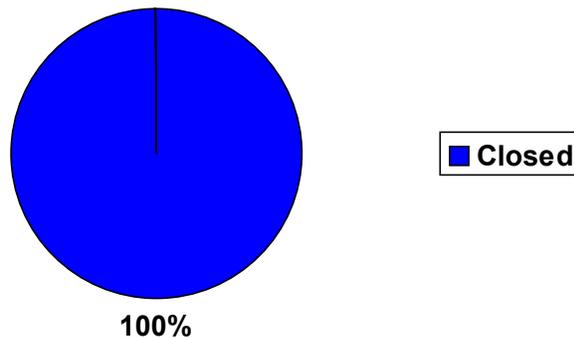


Name	Number of Cases
311	130
SW&R	269
User Self Report	245

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

**Status Summary:**

**Open or Closed**



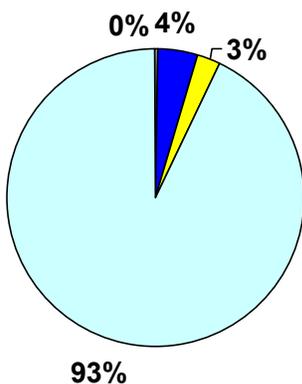
Status	Count
Closed	644

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

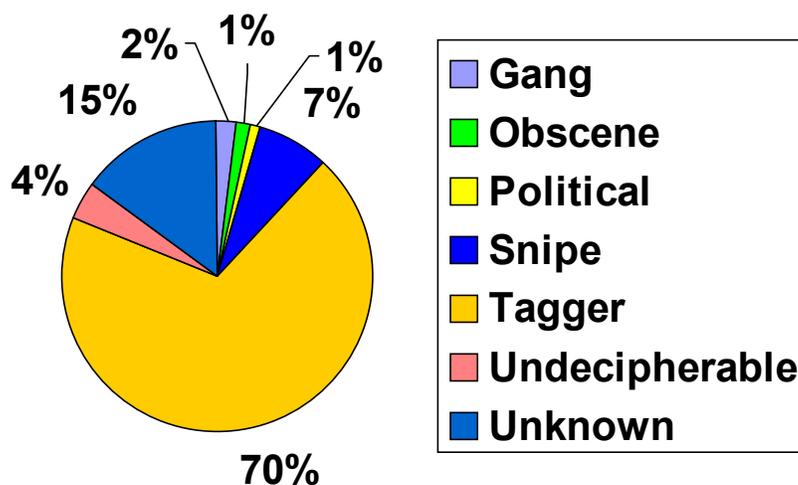
**Abatement Summary:**

**Abatements**



Agency Name	Count	% of Total
SWR - Clean City	394	92.71%
PW - Bridge	19	4.47%
PW - Traffic	11	2.59%
Other	1	0.24%

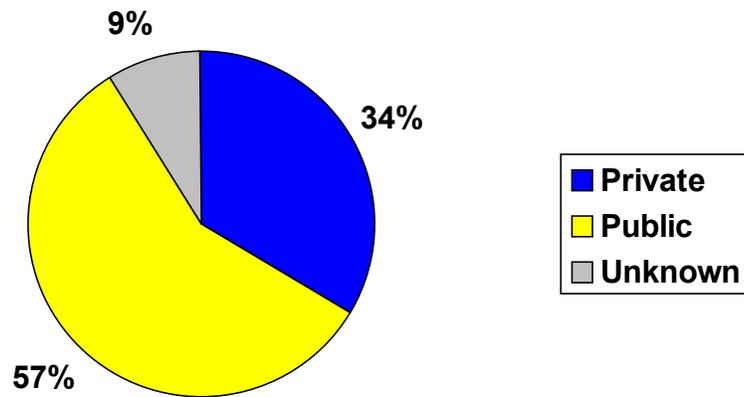
## Graffiti Type Summary



Type	Case Count
Gang	15
Obscene	9
Political	7
Snipe	47
Tagger	444
Indecipherable	25
Unknown	97
<b>Total</b>	<b>644</b>

**Property Type for All Cases:**

## Public or Private Property



Property	Count
Private	216
Public	371
Unknown	57

**Task Summary:**

Task	Count	Avg # of Days to Complete
Request Approved	141	2
Photo Taken	312	4
Updated/Notice Sent	321	5
Letter Sent	67	5
Compliance Check	98	13
Normal Abatement	237	8
Blitz Abatement	188	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

**Graffiti Task Definitions:**

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 7 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

**Resolution Counts:**

<b>311 Resolution Codes</b>	<b>Graffiti Status</b>	
	<b>Open</b>	<b>Closed</b>
* No Resolution Code	0	89
Abated	0	426
Already Removed	0	108
graffitiduplicate	0	5
graffitiunenforceable	0	9
Not Found	0	7
<b>Total</b>	<b>0</b>	<b>644</b>
<b>Grand Total</b>	<b>0</b>	<b>644</b>

\*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

**Agency Counts:**

<b>Agency</b>	<b>Graffiti Status</b>		
	<b>Open</b>	<b>Closed</b>	<b>Total</b>
No Agency Assigned	0	5	5
Inspections	0	2	2
LRT	0	3	3
Minneapolis Park Board	0	9	9
Minneapolis Public Schools	0	1	1
MJV Services	0	18	18
MNDOT	0	1	1
PW - Bridge	0	31	31
PW - Solid Waste and Recycling	0	485	485
PW - Traffic	0	19	19
U.S. Bench Company	0	3	3
Unknown	0	67	67
<b>Total</b>	<b>0</b>	<b>644</b>	<b>644</b>

**Top 10 Count of Graffiti Cases by Neighborhood:**

**Top 10 Number of Open Cases**

**Top 10 Number of Closed Cases**

Neighborhood	Open	Closed
Steven's Square - Loring	0	9
Tangletown	0	9
University of Minnesota	0	7
Ventura Village	0	8
Victory	0	1
Webber - Camden	0	6
Wenonah	0	2
Whittier	0	56
Willard - Hay	0	1
Windom Park	0	8

Neighborhood	Closed	Open
Whittier	56	0
Minnehaha	37	0
Sheridan	35	0
Powderhorn Park	34	0
Seward	33	0
Marcy Holmes	29	0
Phillips West	27	0
Central	21	0
Loring Park	20	0
Howe	18	0

**Top 10 Number of Total Cases**

Neighborhood	Cases
Whittier	56
Minnehaha	37
Sheridan	35
Powderhorn Park	34
Seward	33
Marcy Holmes	29
Phillips West	27
Central	21
Loring Park	20
Howe	18

**Graffiti Cases by Neighborhood:**

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Audubon Park	1	0	0	0	0	1
Bancroft	2	0	0	1	0	3
Beltrami	6	0	0	3	0	9
Bottineau	3	0	0	3	0	6
Bryant	2	0	0	2	3	7
Bryn - Mawr	0	0	0	3	0	3
Camden Industrial	0	0	0	1	0	1
CARAG	4	0	0	0	1	5
Cedar Riverside	10	0	0	1	5	16
Central	13	1	0	6	1	21
Columbia Park	0	0	0	1	0	1
Como	8	0	0	2	2	12
Cooper	5	0	0	1	0	6
Corcoran	9	0	0	0	1	10
Diamond Lake	1	0	0	0	0	1
Downtown East	5	0	0	0	0	5
Downtown West	3	0	0	1	1	5
East Isles	2	0	0	1	0	3
East Phillips	7	1	0	1	2	11
ECCO	0	0	0	2	0	2
Elliot Park	2	0	0	1	1	4
Ericsson	9	0	0	1	1	11
Folwell	0	1	0	0	4	5
Fulton	1	0	0	0	0	1
Hale	0	0	0	0	1	1
Hawthorne	4	0	0	0	1	5
Hiawatha	10	0	0	1	0	11
Holland	1	2	0	2	0	5
Howe	14	0	1	2	1	18
Jordan	1	0	0	1	0	2
Keewaydin	4	0	0	3	1	8
Kenny	1	0	0	0	0	1
King Field	3	0	0	0	0	3

Lind - Bohanon	1	0	0	0	0	1
Logan Park	7	0	0	3	1	11
Longfellow	15	1	0	1	0	17
Loring Park	16	0	1	1	2	20
Lowry Hill East	11	0	0	0	5	16
Lyndale	3	0	0	1	0	4
Lynnhurst	0	0	1	2	0	3
Marcy Holmes	24	0	0	3	2	29
Marshall Terrace	5	0	0	1	0	6
McKinley	3	0	0	0	0	3
Midtown Phillips	2	0	0	0	0	2
Minnehaha	27	1	1	4	4	37
Morris Park	3	0	0	0	0	3
Near - North	3	1	0	2	0	6
Neighborhood Data Missing	1	0	0	0	0	1
Nicollet Island - East Bank	4	0	0	0	0	4
North Loop	7	0	0	1	0	8
Northeast Park	1	0	0	0	0	1
Northrop	2	0	0	0	1	3
Phillips West	24	0	0	1	2	27
Powderhorn Park	19	4	0	7	4	34
Prospect Park - East River	9	0	0	2	3	14
Seward	27	0	1	4	1	33
Sheridan	16	1	0	2	16	35
St. Anthony East	1	0	0	0	0	1
St. Anthony West	5	0	0	0	2	7
Standish	6	0	1	0	1	8
Steven's Square - Loring H	7	0	0	2	0	9
Tangletown	4	0	2	3	0	9
University of Minnesota	3	0	0	1	3	7
Ventura Village	6	0	0	2	0	8
Victory	0	0	1	0	0	1
Webber - Camden	4	0	0	0	2	6
Wenonah	2	0	0	0	0	2
Whittier	41	0	0	7	8	56

Willard - Hay	0	1	0	0	0	1
Windom Park	4	1	0	1	2	8